New requirements are in red text and do not apply for the 2017 PR&C review. These requirements will be applicable in 2018. Minor adjustments and clarifications and changes to Tiers are in green text. These changes are applicable for the 2017 PR&C review. Blue text describes how the revised 2017 standards correlate with the 2016 standards.

Removed 1 standard

Standard J1	Guideline J1	Monitoring Method	Conclusion	Certifying	Tier	Program
				Official*		Type
The proper number of	☐ The facility or program has at	□ <u>Discussion</u> : Agency	□ Compliant			
beds or apartment	least the number of beds or	confirmed that each			1	All programs
units is provided	units as stated in the CSB	CoC-funded unit has at	□ Compliant			
according to the CSB	contract.	least one bedroom or	with			
partnership agreement.		living/sleeping room for	conditions			
	 Each participant must have 	each two persons and				
Formerly standards J4	an acceptable place to sleep	has space and	□ Non-			
and J5.	and adequate space and	equipment to store,	compliant			
	security for themselves and	prepare, and serve food,				
	their belongings.	per the guidelines.	□ N/A			
	Permanent housing units must have at least a living room, a kitchen area, a bathroom, and one bedroom or living/sleeping room for each two persons (except SRO units). Children of the opposite sex, other than very young children, cannot be required to occupy the same bedroom or living / sleeping room. Exterior doors and	 Discussion: Agency confirmed that children of the opposite sex, other than very young children, are not required to occupy the same bedroom or living/ sleeping room. Other: CSB monitored beds via QI reports. 				

Agency:

Date of Review:

	windows must be lockable.			
	In permanent housing units the bathroom must be contained within the unit, afford privacy, and be for the exclusive use of the occupants (except SROs).			
	Permanent housing units must have suitable space and equipment to store, prepare, and serve food in a sanitary manner, including an oven and stove or range, a refrigerator, and a kitchen sink with hot and cold running water. Hot plates are not acceptable substitutes for stoves or ranges (except SRO units). A microwave may be substituted for an oven and stove if the tenant agrees and if microwaves are furnished to both subsidized and unsubsidized tenants in the same building or premises.			
	If household composition changes, the agency must			

	more appropriately sized unit with continued access to appropriate supportive services.			
Discussion and Basis for	Conclusion			

Standard J2	Guideline J2	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
The facility must be kept in a safe and sanitary condition and apartment units shall meet HUD's Housing Quality Standard (HQS) or HUD Habitability Standards, as applicable, and all other applicable local codes. Formerly standard J11.	 An initial inspection and an annual inspection within 30 days of the client's move-in date certify HQS compliance as required by HUD. The condition of the facility is safe and sanitary. The facility has a housekeeping and maintenance plan to ensure upkeep. Evidence that the plan is being implemented can consist of initials when chores or routine maintenance tasks are completed. 	 Discussion: Agency explained the facility's housekeeping and maintenance plan. File Review: CSB reviewed evidence of inspections in client files. File Review: CSB reviewed habitability inspection forms for RRH/Navigator programs. 	 □ Compliant with conditions □ Non-compliant □ N/A 		1	PSH, TH, RRH/ Navigator

	 Scattered site programs should ensure that the buildings used meet this standard. 			
	 □ For RRH/Navigator programs, a habitability inspection must be completed on all households served, using CSB's Housing Inspection Form. 			
Discussion and Basis for	Conclusion			

Standard J3	Guideline J3	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
A First Aid kit is accessible to staff and residents and is stocked with sufficient supplies to handle multiple incidents.	 A well-stocked first aid kit is kept in a common area where staff and residents can gain quick access in case of an emergency. 	 Other: CSB inspected First Aid kits. 	CompliantCompliant with conditions		1	Single-site PSH, TH, Shelters, and any location
Formerly standard J20.	☐ The kit is stocked with common supplies to handle minor accidents.		□ Non- compliant□ N/A			where on- site services are provided

Discussion and Basis for Conclusion								

Standard J4	Guideline J4	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
The program complies with all lead-based paint visual assessment requirements. Formerly standard J21.	A written lead-based paint policy is available for review. Lead-based requirements apply to all units built before 1978 that are occupied OR CAN BE occupied by families with children less than 6 years of age or pregnant women. Therefore, even if a unit is not currently occupied by a family, but is large enough or configured such that a family with a child under 6 years of age or a pregnant woman might move in at some time in the future, then the unit would need to meet lead-based requirements. For all practical purposes, the requirements apply to any	 □ File Review: CSB reviewed client files for evidence of the inspection, lead-based paint visual assessment, and provision of the pamphlet and warning statement. □ File Review: If any units failed the assessment, CSB discussed with agency staff steps taken. □ Other: CSB staff conducted a lead-based paint visual assessment on shelters, as needed. 	 □ Compliant with conditions □ Non-compliant □ N/A 		1	PSH, TH, RRH/ Navigator, Shelters

		1	1	, , , , , , , , , , , , , , , , , , , ,	
	unit built prior to 1978. Units				
	must pass a lead-based paint				
	visual assessment. A unit				
	inspection and lead-based				
	paint visual assessment				
	conducted by a certified lead-				
	based paint evaluator must				
	be documented in the				
	client's file.				
	chefft's file.				
	☐ If applicable, the agency				
	must provide a federal lead				
	information pamphlet and				
	lead warning statement to all				
	participants. Evidence is				
	either included in a				
	statement in the lease (with				
	the household initials) or by				
	giving the household a form				
	where a retained portion				
	confirms they received the				
	information.				
	mormation.				
	☐ If applicable, the Load Paced				
	☐ If applicable, the Lead-Based				
	Paint Poisoning Prevention				
	Act, as amended by the				
	Residential Lead-Based Paint				
	Hazard Reduction Act of				
	1992 applies.				
Discussion and Basis for	Conclusion				

Standard J5	Guideline J5	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
There is reasonable access to a public or private telephone for use by clients and phones are readily accessible for 911 / emergency calls. Formerly standard J2.	 Pay phones or other phones in good working order are available for client use. Staff can describe the process for ensuring clients have access to telephones. 	 Discussion: Agency staff described the process for ensuring clients have access to telephones. Other: CSB inspected phones for client use. 	 □ Compliant □ Compliant with conditions □ Non-compliant □ N/A 		2	Single-site PSH, TH, Shelters, and any location where on- site services are provided
Discussion and Basis for	Conclusion					

Standard J6	Guideline J6	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
A bed, crib, or cot with clean and appropriate	☐ There are clean linens available and a process for	Other: CSB inspected linens and laundry	☐ Compliant		2	Shelters
linens and bedding is provided for each client	ensuring that linens are regularly laundered.	capabilities.	Compliant with			
except in extenuating		☐ Other: CSB inspected	conditions			

overflow situations.	☐ A bed/crib/cot is available to each shelter resident.	the sleeping facilities.	□ Non- compliant		
			□ N/A		
Discussion and Basis for	Conclusion			•	

Standard J7	Guideline J7	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
Restrooms have an adequate number of showers and toilets for the clients housed in the facility. There is warm and cold running water. Facilities are clean and in good working order, and each program participant has access to sanitary facilities that are in proper operating condition, are private, and are adequate for personal cleanliness and the	 □ The facility has clean restrooms that are in good working order. Restrooms can be dormitory style or individual, depending on the type of housing. □ Local building codes provide definition of adequacy. 	□ File Review: CSB reviewed inspection forms. □ Other: CSB inspected showers, toilets, and water.	 □ Compliant with conditions □ Non- compliant □ N/A 		2	All programs

disposal of human									
waste. The water is free									
from contamination.									
Discussion and Basis for Conclusion									
						•			
Standard J8	Guideline J8	Monitoring Method	Conclusion	Certifying	Tier	Program			

Stanuaru Jo	Guideline 36	Wioriitoring Metriod	Conclusion	Official*	Ter	Type
The building is well maintained. Facilities are in good repair. Windows and doors operate properly and are not broken and can be secured properly. The facility is in a fit and habitable condition.	 The facility is kept in decent, safe and sanitary repair. Windows, doors, and other structures work properly. If the program has scattered sites, the apartment buildings chosen are in decent, habitable condition. 	 File Review: CSB reviewed inspection forms. Other: CSB noted the general upkeep and identified unfavorable conditions, if any. 	 Compliant with conditions Non- compliant 		2	PSH, TH, RRH/ Navigator, Shelters
Discussion and Basis for	Conclusion		,			

Standard J9	Guideline J9	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
Facilities providing services to children ensure: > There are childproof electrical outlets; > Precautions are taken to prevent children from falling out windows; > Doors open from inside without a key; > Precautions are taken to protect children from burns; > Precautions are taken to protect children from injury from fans; and > There is an area for children to nap without disturbance. Discussion and Basis for 6	nap without disturbance.	□ File Review: CSB reviewed inspection forms. □ Discussion: Agency confirmed that it permits 24-hour access to the family's unit so that children may nap without disturbance. □ Other: CSB inspected congregate facilities for child safety and privacy measures.	 □ Compliant with conditions □ Non-compliant □ N/A 		2	All programs with children

Standard J10	Guideline J10	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
The facility has heating units for winter and the ability to create airflow in hot weather. Fans and air conditioning, if available, are in good operating condition. Each room or space has a natural or mechanical means of ventilation. The interior air is free of pollutants at a level that might threaten or harm the health of residents.	 Heating units should be adequate for the size of the building. If air conditioning is unavailable, the agency should use fans to create adequate airflow during the summer. The facility has a log that documents the furnace and air conditioner maintenance schedule, including changing the filter. Scattered site programs should ensure that the buildings and landlords meet this standard. 	□ File Review: CSB reviewed inspection forms. □ Other: CSB inspected furnaces, air conditioners, and maintenance records, or reviewed housing inspection results.	 □ Compliant with conditions □ Non-compliant □ N/A 		2	PSH, TH, RRH/ Navigator, Shelters
Discussion and Basis for 0	Conclusion					

The facility or unit has lighting that is bright enough to permit reading or other similar activities indoors. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. The lighting that is bright enough to permit reading or other similar activities indoors. The lighting in these areas is bright enough to prevent accidents. The lighting in these areas is bright enough to prevent accidents. Discussion and Basis for Conclusion The lighting that is bright enough to prevent activities indoors. The lighting in these areas is bright enough to prevent accidents. Discussion and Basis for Conclusion The lighting that is bright enough to prevent activities indoors. The lighting in these areas is bright enough to prevent accidents. Discussion and Basis for Conclusion	Standard J11	Guideline J11	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
	natural or artificial illumination to permit normal indoor activities, including reading small print where posted. In facility-based programs, hallways, stairwells and exits are well-lit, and there are back-up batteries for exit lights. Exits are clearly marked with exit signs with symbols capable of being understood regardless of residents' language. Formerly standard J12.	lighting that is bright enough to permit reading or other similar activities indoors. The lighting in these areas is bright enough to prevent accidents. Exit lights have a system of battery back-up in the event of a power failure. Signs clearly mark exits and are universal so that anyone can understand them regardless of whether the client is literate or proficient in English. All exits are available and passable in case of an emergency.	reviewed inspection forms. Other: CSB inspected lighting or reviewed the housing inspection. Other: CSB confirmed that exit signs are clearly marked and emergency lights are functional. Other: CSB confirmed that all exits are available and passable in case of an	□ Compliant with conditions□ Non-compliant		2	RRH/ Navigator,

Standard J12	Guideline J12	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
In congregate facilities, there are secure designated spaces available for storing a client's personal belongings while they reside at the shelter. Reasonable access by the residents must be provided. In noncongregate facilities, clients have 24-hour access to their belongings or the space where their belongings are stored.	 □ The facility provides lockers, storage trunks or makes other accommodations that allow residents to store their belongings. □ Residents have access to their belongings as needed. Access to clients' belongings and storage space should not be denied in noncongregate facilities where there is little danger of theft because personal belongings are not stored in a congregate space. 	 Discussion: Agency staff described the process by which clients have access to their belongings. Other: Agency staff showed CSB the secure space for clients' personal belongings. 	 □ Compliant with conditions □ Non- compliant □ N/A 		2	TH, Shelters
Formerly standard J13.						
Discussion and Basis for (Conclusion					

Standard J13	Guideline J13	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
There is a place for clients who work third shift to sleep during the day when they are not at work. Formerly standard J14.	A dark, quiet place that is suitable for sleeping and free from disturbance from other shelter residents should be provided to those clients who work third shift.	Other: If there are clients in the facility who work third shift, CSB inspected their sleeping space.	 Compliant with conditions Non- compliant 		2	Shelters
Discussion and Basis for (Conclusion					

Standard J14	Guideline J14	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
There is a fire and disaster safety plan. In congregate shelters or	 The agency has a fire safety plan available for review. 	 Policy Review: CSB reviewed the fire safety policy. 	□ Compliant		2	PSH, TH, RRH/Navigat
single structure buildings, there are records of an annual fire	☐ The agency has written evidence that it receives a fire inspection each year and	☐ <u>File Review</u> : CSB	☐ Compliant with conditions			or, Shelters
inspection, a posted evacuation plan in	can produce the most current inspection report.	inspection.	□ Non- compliant			
symbols capable of being understood by all	☐ Evacuation routes are	Other: CSB saw evidence that safety				

residents, an adequate	posted and easily	plans and evacuation	□ N/A	
fire detection system,	understood.	routes are posted and		
regular fire drills, and		necessary precautions		
adequate fire	☐ Documentation of employee	have been taken.		
extinguishers. The	fire safety training is	nave been taken.		
program has	available for review.	☐ Other: CSB reviewed		
documentation that	available for review.	documentation of		
employees are trained		employee fire safety		
in fire safety		training.		
procedures, including		training.		
the use of fire				
extinguishers. In				
independent and				
scattered site units,				
there are working				
smoke detectors on				
each occupied level of				
the unit and posted				
evacuation plans. In				
multiple units with				
common entrances,				
there is record of an				
annual fire inspection.				
Congregate shelters and				
single structure				
buildings have a fire				
detection system and				
fire extinguishers and				
independent units have				
working smoke				
detectors. There is a				
second means of exiting				

the building in the event of fire or other emergency. Formerly standard J18. Discussion and Basis for 0	Conclusion					
Standard J15	Guideline J15	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
In site-based programs with desk staff, staff is responsible for monitoring the facility entrance and is aware of clients attempting to access the building. Formerly standard J23.	☐ There is a mechanism, such as security cameras, to allow staff to see who requests access to the building.	Other: CSB confirmed security measures at building access points.	 □ Compliant □ Compliant with conditions □ Non-compliant □ N/A 		2	PSH, TH, Shelters
Discussion and Basis for (Conclusion					

Standard J16	Guideline J16	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
The agency ensures that information technology is accessible to persons with disabilities, as required by Section 508 of the Rehabilitation Act.	 Section 508 requires that persons with disabilities can use information and data to the same extent as those without disabilities. 	Discussion: CSB discussed the requirement and how the agency complies with agency staff.	☐ Compliant ☐ Compliant with conditions		2	All programs
Formerly standard J25.	 Information technology includes, but is not limited to, computers, fax machines, copiers, and telephones. 		□ Non- compliant□ N/A			
Discussion and Basis for 0	Conclusion		,			

Standard J17	Guideline J17	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
The agency and any	The agency has occupancy		Compliant			
housing units comply	permits available for review.	Self-certification			3	PSH, TH,
with all applicable			Compliant			RRH/
building, housing,	The agency can document		with .			Navigator,
zoning, environmental,	that use of buildings is		conditions			Shelters
fire, health, safety, and	consistent with zoning.					
life safety codes,	G		Non-			
Americans with	The agency can show proof		compliant			
Disabilities Act policies,	that building(s) passed the		·			

	J. F	acilities	
Section 504 of the	fire safety inspection.	□ N/A	
Rehabilitation Act, and			
fair housing laws.	☐ The agency can describe		
Facility-based programs	plans for accommodating		
with clients have	persons with disabilities.		
Building and Occupancy Permits posted.	Examples include providing		
rennits posted.	qualified sign language interpreters and materials in		
Formerly standards J1	accessible formats such as		
and B5.	Braille, audio, or large type,		
	as needed.		
	☐ The agency can state if it		
	has any pending litigation or		
	investigation for civil rights		
	or fair housing complaints.		
	☐ The agency can confirm that		
	all programs comply with the		
	new construction, reasonable accommodation,		
	and rehabilitation		
	requirements of Section 504		
	of the Rehabilitation Act, if		
	applicable.		

Standard J18	Guideline J18	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
Shelter clients may use the shelter as a legal residence for the purpose of voter registration.	 Agency staff encourages clients to register to vote and provides information to clients regarding voting rights. This information can 	Self-certification	☐ Compliant☐ Compliant with conditions		3	TH, Shelters
Formerly standard J3.	be disseminated as part of the intake process. Uoter registration forms are available on-site.		□ Non- compliant□ N/A			

Standard J19	Guideline J19	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
The agency consults	☐ The agency has letters,		□ Compliant			
with the Columbus	certifications, or other	Self-certification			3	Shelters
Health Department or	written evidence that it has		☐ Compliant			
other appropriate	consulted with the		with			
entities on sanitation,	appropriate certifying		conditions			
communicable	agencies regarding the					
diseases, hazardous	referenced topics.		□ Non-			
material storage and			compliant			
use, and food handling.	□ Appropriate agencies					
	include the Columbus Health		□ N/A			
Formerly standard J15.	Department, OSHA, and the					
	Mid-Ohio Foodbank.					

Standard J20	Guideline J20	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
Food preparation areas, if any, must contain suitable space and equipment to store, prepare, and serve food in a safe and sanitary manner. If the program provides food storage for a food pantry, there is evidence that the Mid-Ohio Food Bank has determined that adequate provisions have been made for sanitary handling and safe storage of foods.	 Letters, reports or other written documentation from an appropriate review and certifying body are kept on file for review. If the facility is not required to have a food license, the appropriate agency is consulted at least biannually. Agencies that provide supportive housing for persons with disabilities must provide meals or meal preparation facilities for clients. 	Self-certification	 □ Compliant with conditions □ Non- compliant □ N/A 		3	PSH, TH, RRH/ Navigator, Shelters

Standard J21	Guideline J21	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
Exits, steps, and walkways are clear of debris, ice, snow, and other hazards. There is a process in place to maintain clear walkways. All steps have handrails as required by applicable	All steps and stairways have handles and treads. All walkways are kept in safe conditions regardless of the season. The facility has a plan for ensuring that debris is regularly removed from walkways, particularly in the winter.	Self-certification	 □ Compliant with conditions □ Non- compliant 		3	PSH, TH, RRH/ Navigator, Shelters, CPOA/ Homeless Hotline

codes. Steps have treads or similar accommodation to prevent slipping.	 All steps and stairways have handles and treads. 		
Formerly standard J17.	 Scattered Site providers use landlords that ensure that all walkways are kept in safe conditions regardless of the season. 		
	 The program provides advocacy on behalf of clients regarding these issues, as needed. 		

Standard J22	Guideline J22	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
The facility is in compliance with applicable OSHA standards and has written plans for	Facilities should show compliance with OSHA standards.The program has a written	Self-certification	CompliantCompliantwithconditions		3	PSH, TH, Shelters
identification, treatment, and control of medical and health conditions (contagious diseases, body infestations). The	plan for handling infectious diseases and other health conditions that is available for review.		□ Non- compliant□ N/A			
agency implements Universal Precautions Procedures as required by OSHA standards.	 There is a procedure regarding universal precautions that meets OSHA standards. The procedure contains plans for 		u Ny A			

Formerly standard J19.	preventing the spread of infectious disease.			
	☐ Cleaning supplies and other toxic chemicals are kept in areas not accessible to residents without staff assistance. The facility has spill kits or other appropriate protocol for handling toxic substances, such as drain opener, oven cleaner, bleach, etc.			

Standard J23	Guideline J23	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
Staff is equipped with keys to all locks in the facility. In independent units, the clients are responsible for locking their unit, but staff	 Residents are not able to lock staff out of the unit, nor are staff able to lock residents in. Staff has a plan and 	Self-certification	☐ Compliant ☐ Compliant with conditions		3	Site-based PSH, TH, Shelters
maintains the ability to access the units at all times. Formerly standard J22.	procedure that does not violate landlord-tenant law for entering units, as appropriate, in case of emergency.		□ Non-compliant□ N/A			

Standard J24	Guideline J24	Monitoring Method	Conclusion	Certifying Official*	Tier	Program Type
There is evidence that radon testing has been done and necessary corrections made in buildings where clients have access to the basement. Formerly standard J24.	 If clients do not have access to the basement, the facility is exempt from this standard. Written evidence of testing results and remediation activities, such as reports or other correspondence, is maintained in the file. 	Self-certification	 □ Compliant □ Compliant with conditions □ Non-compliant □ N/A 		3	Site-based PSH, TH, Shelters

^{*} CSB staff signature for Tier 1 (annually) and Tier 2 (every 4 years)

CSB reviews Tier 2 standards every 4 years. For years when CSB does not review Tier 2 standards, agency staff certifies compliance with both Tier 2 and Tier 3 standards in the 'Certifying Official' column.

^{*} Agency staff signature for Tier 2 (when not reviewed by CSB) and Tier 3 (annually)