

A close-up photograph of a young boy with short, dark hair, smiling broadly. He is wearing a dark-colored sleeveless shirt. The background is a warm, out-of-focus interior space with wooden elements.

ANNUAL REPORT FY2015

# REBUILDING LIVES

communityshelterboard

# BY THE NUMBERS

July 1, 2014 – June 30, 2015

## PEOPLE IN SHELTER



FAMILY MEMBERS

4,897  
(3,000 were children)



SINGLE WOMEN

1,788



SINGLE MEN

3,546

TOTAL

10,231

## DAYS IN SHELTER FOR FAMILIES



23

FRANKLIN COUNTY

81

NATIONAL AVERAGE

THE NAVIGATOR PROGRAM REDUCED RETURNS TO HOMELESSNESS FROM 3.4 TO 1.5 INSTANCES IN A SINGLE YEAR.



# FROM HOMELESS TO HOME

## We're moving the needle.

Our new service model is designed to help people get a home and get their lives back together. In only one year, we have strong evidence that it works.

## KEEPING PEOPLE OUT OF SHELTER

**Goal:** Help more people find an alternative to shelter.

- ▶ 68,000+ people called the homeless hotline seeking shelter during Community Shelter Board's fiscal year.
- ▶ We helped 900 more people find a better alternative to shelter, thus preventing their homelessness.

## STOPPING THE CYCLE OF REPEAT HOMELESSNESS

**Goal:** Reduce repeat shelter stays from 3.4 to 1.5 instances per year.

- ▶ Returns to homelessness dropped from 3.4 to 1.5 instances in only one year.
  - ⇒ This was due to new aftercare services provided by the new navigator program.





“MORE THAN ANYTHING,  
I’M LOOKING FORWARD  
TO DECORATING MY LITTLE  
GIRLS’ BEDROOM AND  
PAYING MY OWN BILLS.”

To make ends meet for herself and two young daughters, LaToya shared an apartment and living expenses with her sister. But when her sister got married and moved out, LaToya was on her own without enough income to pay the rent. She came to Community Shelter Board’s Van Buren Center family shelter with her daughters, depressed and losing hope.

But LaToya gained new hope while at the shelter—along with resiliency and determination she didn’t know she had. She found a new, better paying job and quickly signed a lease on a new apartment.

  
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# FINDING SUSTAINABLE SOLUTIONS

## FOR FAMILIES

We responded to a significant increase in homelessness among families by opening a new family shelter. We are also increasing efforts to help more families find a better alternative to shelter.



EMERGENCY SHELTER

The number of people using Community Shelter Board's emergency shelters has increased significantly over the past four years.

PERCENTAGE INCREASE

**63%** FAMILIES  
**16%** SINGLE ADULTS

A recent local report noted an over-reliance on Community Shelter Board as the go-to system for families in crisis. The rising number of homeless families and over-reliance on Community Shelter Board's services are trends that must be reversed.\* **Preventing** family homelessness is the long-term solution. A two-pronged approach will help make it happen:

1. A task force of community leaders, led by Franklin County Commissioner Marilyn Brown, will identify, improve and create services to keep families in their homes when crisis strikes.
2. Community Shelter Board is working to develop more affordable, supportive housing.



Supportive housing brought on by Community Shelter Board and our partners in the last five years alone.



Additional federal funds secured by Community Shelter Board this year for more supportive housing in Columbus and Franklin County.

Community Shelter Board is one of 11 founding members of the new Affordable Housing Alliance of Central Ohio, mobilized to protect and expand affordable housing options.

*\*See Abt Associates' study on these trends by visiting [www.csb.org](http://www.csb.org).*



# FY2015: MANAGING RESOURCES

## TO BEST SUPPORT OUR HOMELESS NEIGHBORS

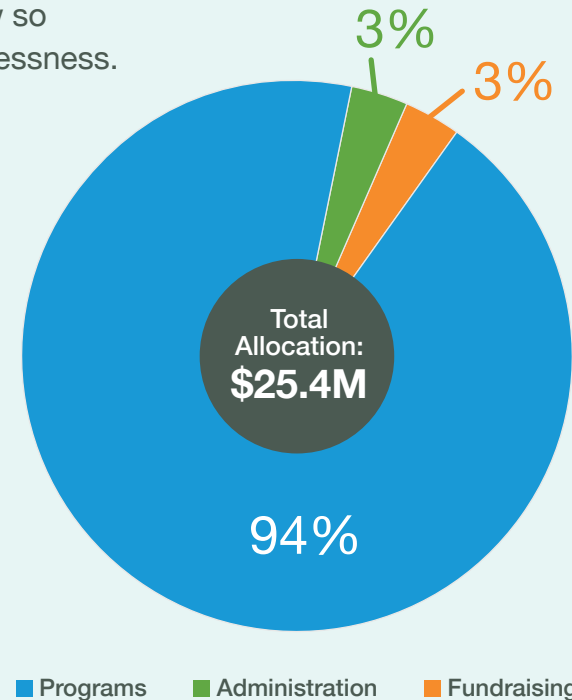
Community Shelter Board operating costs are kept low so the majority of our funds go to programs to end homelessness.

### USES

<b>Programs</b>	<b>94%</b>	<b>\$23,767,091</b>
<b>Administration</b>	<b>3%</b>	<b>\$841,109</b>
<b>Fundraising</b>	<b>3%</b>	<b>\$807,431</b>
		<b>\$25,415,631</b>

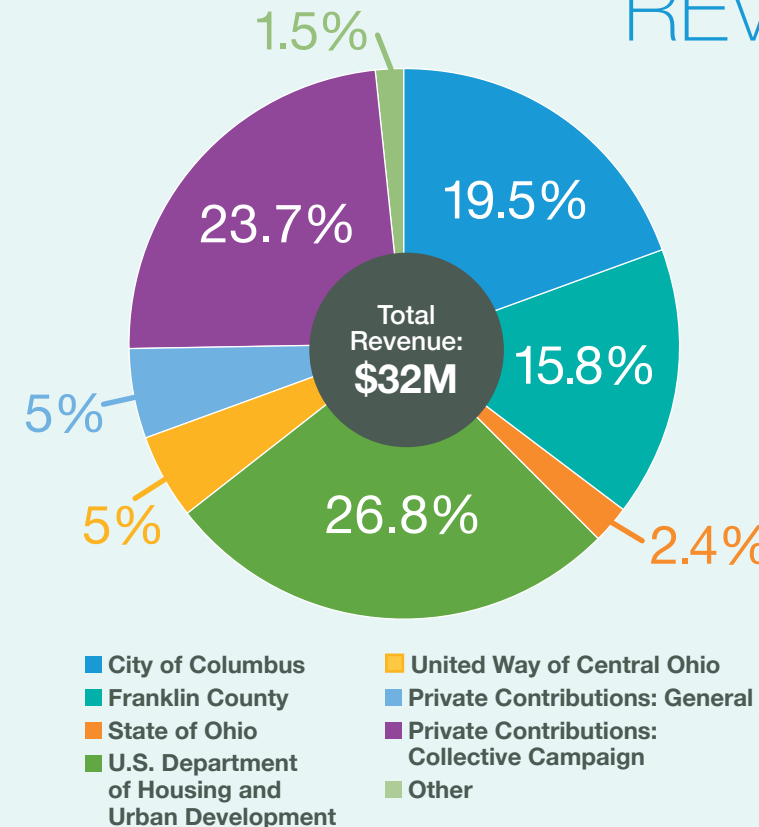
Community Shelter Board is a responsible steward of the public's dollars, spending **94%** of its budget on programs to help end homelessness.

For our FY2015 990, please visit [www.csb.org](http://www.csb.org).  
For a copy of the full audited financial statements, contact Community Shelter Board at [info@csb.org](mailto:info@csb.org).



# COMMUNITY SHELTER BOARD

## REVENUE FOR FY2015



### SOURCES

City of Columbus .....	\$6,257,673
Franklin County .....	\$5,061,100
State of Ohio .....	\$783,726
U.S. Department of Housing and Urban Development .....	\$8,602,188
United Way of Central Ohio .....	\$1,596,492
Private Contributions: General .....	\$1,653,627
Private Contributions: Collective Campaign .....	\$7,593,928*
Other .....	\$492,237
<b>\$32,040,971</b>	

\*Collective Campaign funds used for the current and next two fiscal years.

### TOTAL NET ASSETS AT END OF FISCAL YEAR

**\$14,325,790**

# OUR PARTNERS

## BOARD OF TRUSTEES

Barbara H. Benham, Vice Chair

Susan M. Bottiggi

Darnita M. Bradley

Colleen M. Buzza

Amy Dawson

Joyce D. Edelman

Douglas A. Herron, Treasurer

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Jeffrey Lyttle, Vice Chair & Chair-Elect

Christopher McElroy

Teresa McWain, Secretary

Timothy T. Miller

Sheila Prillerman

Jerry Revish

Stephen M. Smith

Jonathan Welty

## ADVISORY COUNCIL

Patricia Cash

James D. Curphey

The Honorable Mike Curtin

Steven Gladman

Matthew D. Habash

Mark Huddy

Holly S. Kastan

Hal Keller

Mary Lou Langenhop

Thomas B. Ridgley

Gail Gregory Thomas

## SPONSORING ORGANIZATIONS

Alliance Data

American Electric Power Foundation

Anonymous Family

Battelle

Cardinal Health Foundation

City of Columbus

The Columbus Foundation

The Crane Family

Crane Group Co.

Federal Home Loan Bank of Cincinnati

Franklin County Board of Commissioners

Honda of America Mfg., Inc.

Huntington Bank

L Brands Foundation

Nationwide Foundation

Ohio Housing Finance Agency

OhioHealth

Safelite AutoGlass

Schottenstein Property Group

State of Ohio

United Way of Central Ohio

U.S. Department of Housing and Urban Development

Worthington Industries

## PROVIDER AGENCIES

Access Ohio

AIDS Resource Center of Ohio

Amethyst

Columbus Area Integrated Health Services

Columbus Metropolitan Housing Authority

Community Housing Network

Gladden Community House

Goodwill Columbus

HandsOn Central Ohio

Homeless Families Foundation

Huckleberry House

Lutheran Social Services/Faith Mission

Maryhaven

National Church Residences

The Salvation Army

Southeast Inc./Friends of the Homeless

Volunteers of America of Greater Ohio

YMCA of Central Ohio

YWCA Columbus

## REBUILDING LIVES FUNDER COLLABORATIVE

Affordable Housing Trust for Columbus and Franklin County, Steven Gladman

Alcohol, Drug and Mental Health Board of Franklin County, David Royer

American Electric Power, Teresa McWain

Battelle, Patrick Jarvis

Capital Crossroads and Discovery Special Improvement District, Lisa Defendiefer

Center for Family Safety and Healing, Karen Days

City of Columbus, Kim Stands

Columbus City Council, Priscilla Tyson

Columbus City Schools – Project Connect, Foster Ugbana

Columbus Coalition for the Homeless, Don Strasser

The Columbus Foundation, Emily Savors

Columbus Mayor's Office, Piper Moore

Columbus Metropolitan Housing Authority, Charles Hillman

Columbus Police Department, Commander Rhonda Grizzell

Community Shelter Board, Michelle Heritage

CSB Citizens Advisory Council, Jeff Cutlip, Steve Sielschott

Columbus State Community College, Nancy Case

Corporation for Supportive Housing, Terri Power

Franklin County Board of Commissioners, James Schimmer

Franklin County Board of Developmental Disabilities, Jeff Pattison

Franklin County Children Services, Chip Spinning

Franklin County Department of Job and Family Services, Robin Harris

Franklin County Office on Aging, Antonia Carroll

Goodwill Columbus, Mary Vail

Legal Aid Society of Columbus, Emily Crabtree

Ohio Capital Corporation for Housing, Jonathan D. Welty

OhioHealth, Marissa Michaels

Porter, Wright, Morris & Arthur, Joyce Edelman

Stowe Mission of Central Ohio, Michael Brooks

Twin Valley Behavioral Healthcare, Veronica Lofton

United Way of Central Ohio, Janet E. Jackson

Veterans Administration, Carl Landry

Veterans Service Commission, Chip Tansill

YMCA of Central Ohio, Sue Darby



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