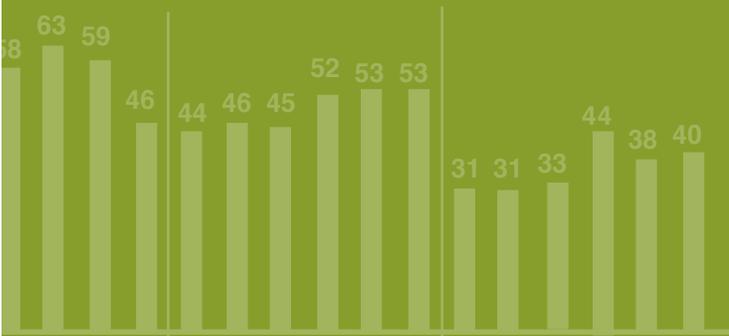


DATA SNAPSHOT 2011



Rebuilding Lives



DATA SNAPSHOT 2011

TABLE OF CONTENTS

CRISIS RESPONSE

Households Served	1
Persons Served	1
Newly Homeless	1
Length of Stay	2
Number and Age of Children	2
Successful Housing Outcomes	2
Race/Ethnicity	3
Recidivism	3
Annual Count of Persons	4 – 6
Calendar Year Trends, 1995 – 2011	7 – 10

TRANSITION

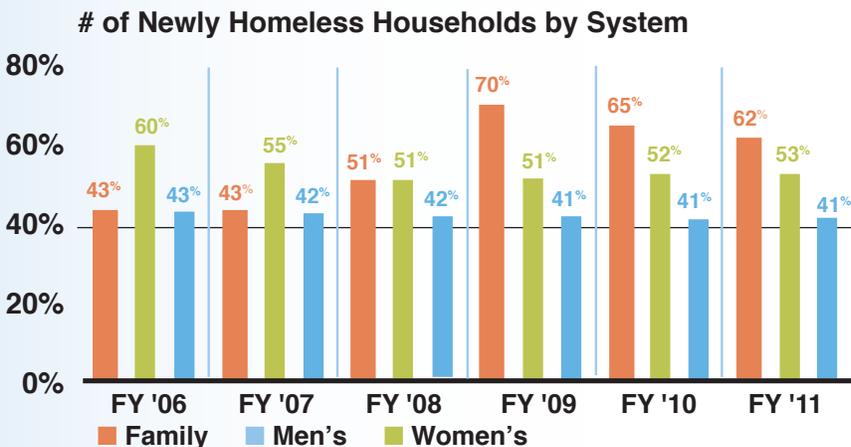
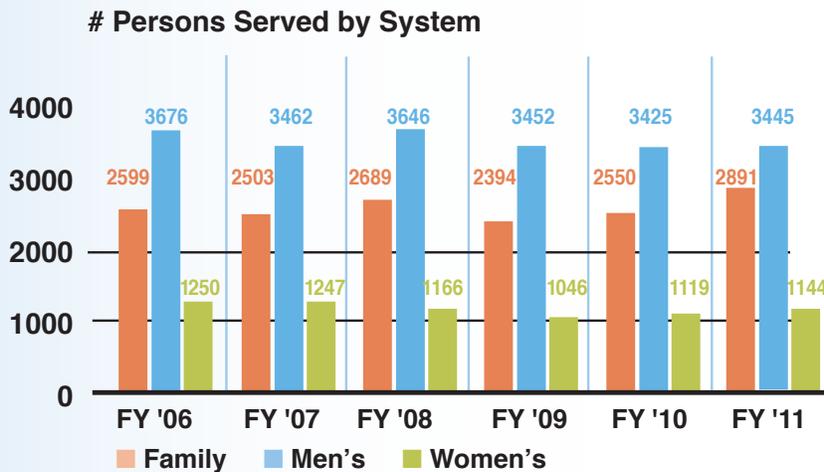
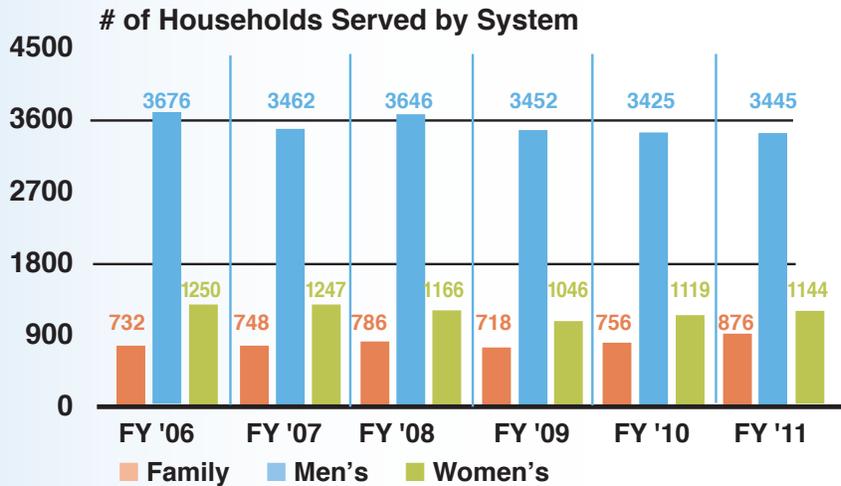
Number Served	11
Successful Housing Outcomes	11
Age and Gender	12
Monthly Income	12
Rebuilding Lives Units Summary	13

2011 FINANCIALS

Funding, Evaluation Ratings & Certification Status	14
Program Evaluation Rating	15

CRISIS RESPONSE

The charts in this section focus on analysis of the crisis response system across the six most recent fiscal years



Households Served

The emergency shelter system served 3,445 men, 1,144 women and 876 families in FY2011. The highest level of increase, at 16 percent, was experienced by the family emergency shelter system. Ten percent of the adults served by the emergency shelter system were veterans.

Persons Served

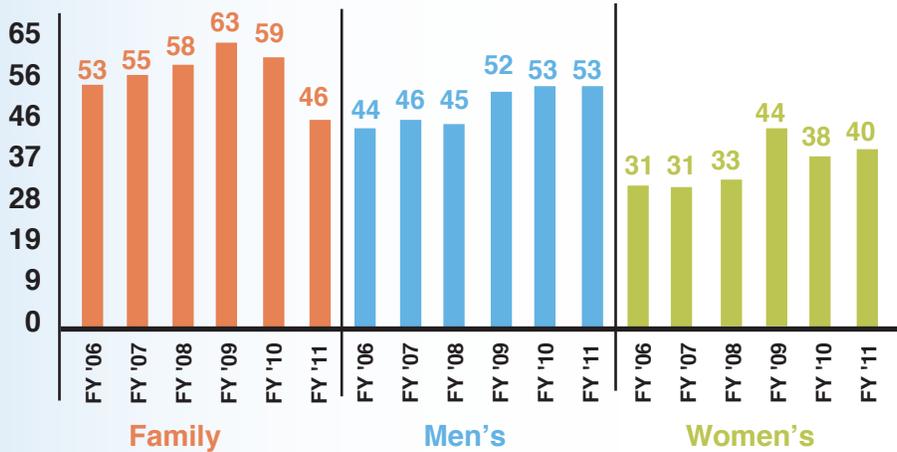
The emergency shelter system served 3,445 men, 1,144 women and 2,891 individuals in families in FY2011. Overall, there were 5,819 unique individuals and 1,713 children.

Newly Homeless

When looking at the households that are new to the homeless system, a new trend emerges. The majority of the single adult women households and family households are new to the homeless system. This means that the majority did not access shelter services for at least the past ten years.

CRISIS RESPONSE

Average Length of Stay by System



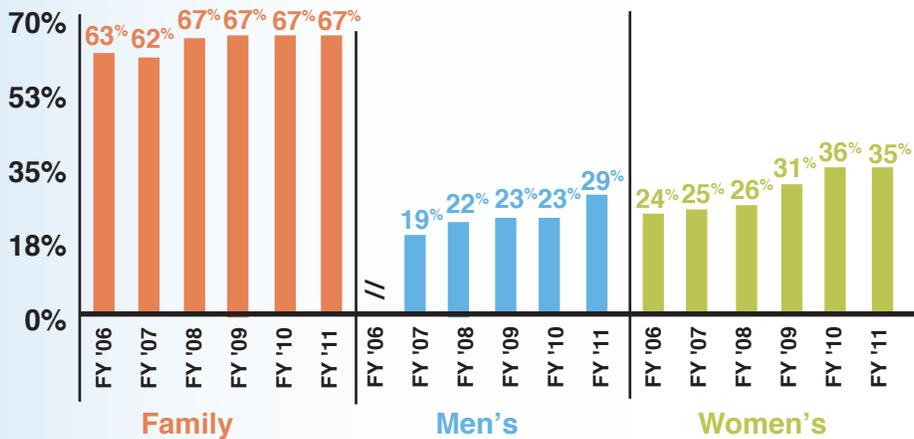
Length of Stay

For FY2011, average length of stay in emergency shelter for families was 46 days, a significant decrease, 22 percent, compared to the prior year. For men, the average length of stay was 53 days, while women stayed for an average of 40 days. Measures have been put in place to continue to decrease the average length of stay for all systems.

Number and Age of Children

The average family served had two children, and 65 percent of children were below the age of seven, which is a slightly higher percent than in the previous year. The average family size was the same for the past two fiscal years, 3.3.

Successful Housing Outcomes by System



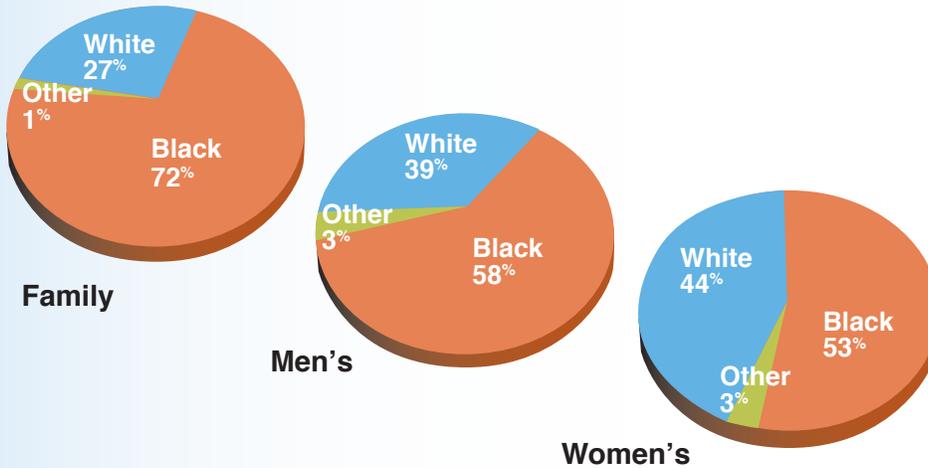
// Denotes missing 2006 calendar year data.

Successful Housing Outcomes

Remarkably, 67 percent of family households exited emergency shelter to stable housing even though the family system experienced a significant increase in demand for crisis services. CSB's direct client assistance services helped to ease the transition along with the availability of federal stimulus funds. It is worthwhile noting the positive increase in the percentage of single men exiting successfully. This is attributable to the availability of the additional stimulus funds for transition from homelessness to housing.

CRISIS RESPONSE

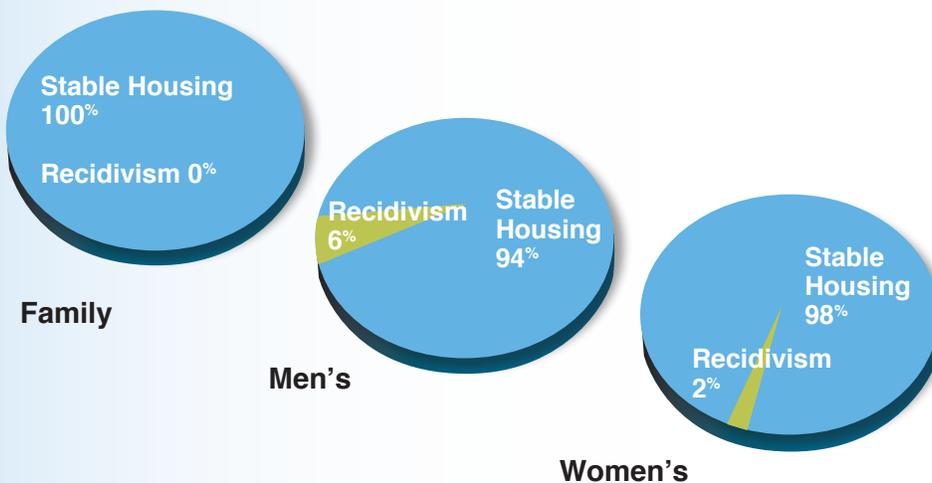
Race/Ethnicity



Race/Ethnicity

Blacks were disproportionately represented in all three shelter systems at 53 percent in the women's shelters, 58 percent in the men's and 72 percent in family shelters.

Recidivism



Recidivism

Recidivists are those who leave the shelter system with a successful housing outcome but return to shelter within three months. The family system experienced the most positive outcome for this measure, with the lowest percentage of recidivism, at zero percent. Recidivism was very low for women and men as well, at two percent and six percent, respectively.

A one year recidivism study conducted by CSB shows that even when looking at longer periods of time, recidivism percentages are low; four percent in the family system, 15 percent in the men's system and nine percent in the women's system.

CRISIS RESPONSE

“Point-in-Time”

Annual Count of Persons Who Are Homeless

Imagine surviving without a home in the winter, constantly fighting the elements. Although this is reality for a number of men and women, the good news is that Columbus takes care of its own, as evidenced by CSB’s seventh annual “Point-in-Time” count of people experiencing homelessness. Of all persons counted in Columbus, 92 percent were sheltered.

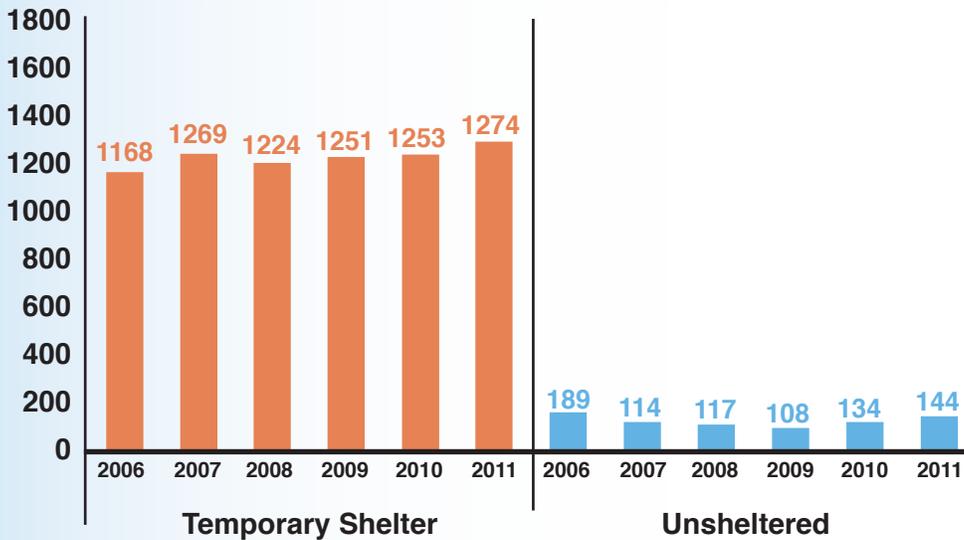
The U.S. Department of Housing and Urban Development (HUD) requires local communities to conduct a point-in-time count of sheltered and unsheltered persons experiencing homelessness at least once every two years as part of HUD’s application process for Continuum of Care funding for homeless services. The HUD requirement to count homeless persons also helps HUD and local communities assess gaps in homeless housing and service programs.

For Columbus and Franklin County, the Continuum of Care Steering Committee assumes the responsibility of planning and conducting the point-in-time count, with technical assistance and support from CSB. Once a year, volunteers take to the streets of Columbus in the middle of the night. More than 100 volunteers and CSB staff count people under bridges, along railroad tracks, on downtown streets, in tents and shanties along river banks. Volunteers also interview individuals seeking help at local free meal programs.

The count provides a single-day snap shot of information.



Annual Count of Persons Who are Homeless



CRISIS RESPONSE

2011 Point-in-Time Count of Homeless Persons Columbus & Franklin County, Ohio Planning Process & Methodology

The Continuum of Care Steering Committee conducted a point-in-time count on January 25, 2011. A workgroup planned and implemented the count. The workgroup included a wide range of organizations who work with homeless persons, including street outreach providers, shelter providers, housing providers, Steering Committee members, consumers, former consumers and other groups.

The 2010 point-in-time count plan was the framework for the 2011 count. The Continuum of Care Steering Committee approved the 2011 plan and methodology highlighted below.

General Plan for 2011 Point-in-Time Count of Homeless Persons

Population	Location	Count Type	Source/Methodology
Sheltered Homeless	Shelters & Transitional Housing Programs	Administrative Records and Enumeration	CSB's Columbus Service Point (CSP); CSB surveys programs not part of CSP
Unsheltered Homeless	Known Location (street areas and encampments)	Enumeration	Volunteers assigned to geographic locations to count unsheltered homeless persons
Unsheltered Homeless	Soup Kitchens	Enumeration	Volunteers assigned to locations and given screening tool to count only unsheltered homeless persons
Unsheltered Homeless	24/7 Locations	Enumeration	Volunteers assigned to locations and given screening tool to count only unsheltered homeless persons
Unsheltered Youth	Youth	Administrative Records and Enumeration	CSP; CSB surveys Huckleberry House; Volunteers count unsheltered youth during homeless count and follow-up with police and children's services as needed

CRISIS RESPONSE

2011 Point-in-Time Count of Homeless Persons Results

In February 2011, the homeless count workgroup reviewed preliminary findings and discussed the strengths and weaknesses of the count process. Team leaders from the count resolved discrepancies in the count and determined whether persons counted were actually homeless. The workgroup discussed their experiences in the field, sites and routes, the length of time needed to cover each site, the difficulty of terrain and other obstacles. The following chart includes the results from the 2011 point-in-time count of homeless persons.

	SHELTERED			UNSHELTERED	TOTAL
	Emergency	Transitional	Total Sheltered	Total Unsheltered	
1. Number of Households with Dependent Children	101	28	129	0	129
1a. Total Number of Persons in these Households	320	80	400	0	400
2. Number of Households without Dependent Children	759	112	871	144	1,015
3. Number of Youth	2	1	3	0	3
TOTAL PERSONS (1a + 2 + 3)	1,081	193	1,274	144	1,418

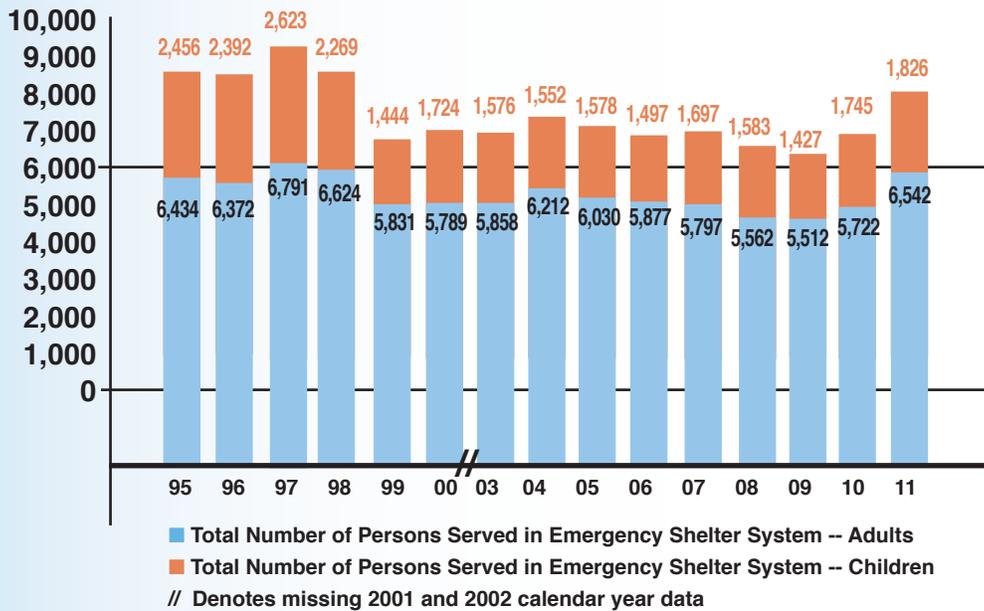
communityshelterboard

CRISIS RESPONSE

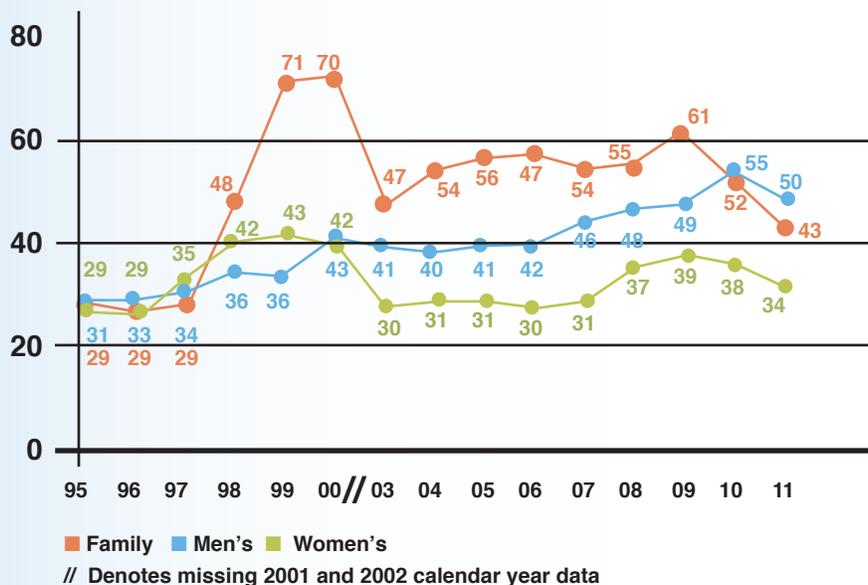
Calendar Year Trends

The data in other sections of this report were pulled for fiscal years, but included in this section is a calendar-year view on the data, over a consistently longer timeframe, from 1995-2011. This is another valuable set of snapshots to consider when examining the problem of homelessness in our community.

Total Number of Persons Served in Emergency Shelter System



Average Length of Stay by Emergency Shelter System



Number Served

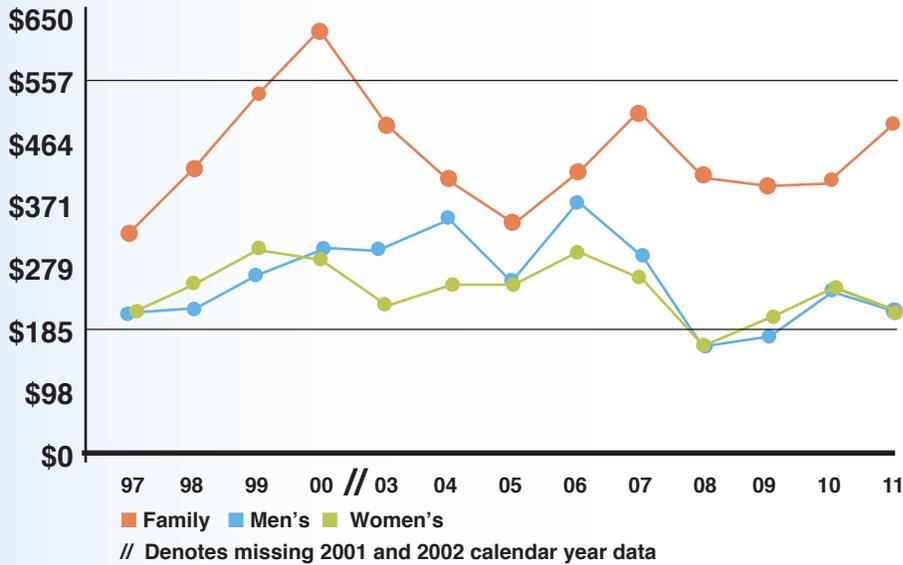
Since 1995, CSB and partner agency programs have worked to decrease homelessness. Despite these successes, during 2011 more than 6,500 adults and 1,800 children experienced homelessness. This is an increase of 20 percent since last year in adults and five percent in children. This increase is attributed to the lingering affects of the recession.

Length of Stay

Average length of stay in emergency shelter for families was 43 days, which is a significant decrease from 2010 (17 percent). For men, the average length of stay was 50 days, while women stayed for an average of 34 days. All systems experienced a decrease compared to the prior year. As noted in the average length of stay chart by fiscal years (page 2), this decrease is due to the measures put in place by CSB to positively affect the length of homelessness in our systems.

CRISIS RESPONSE

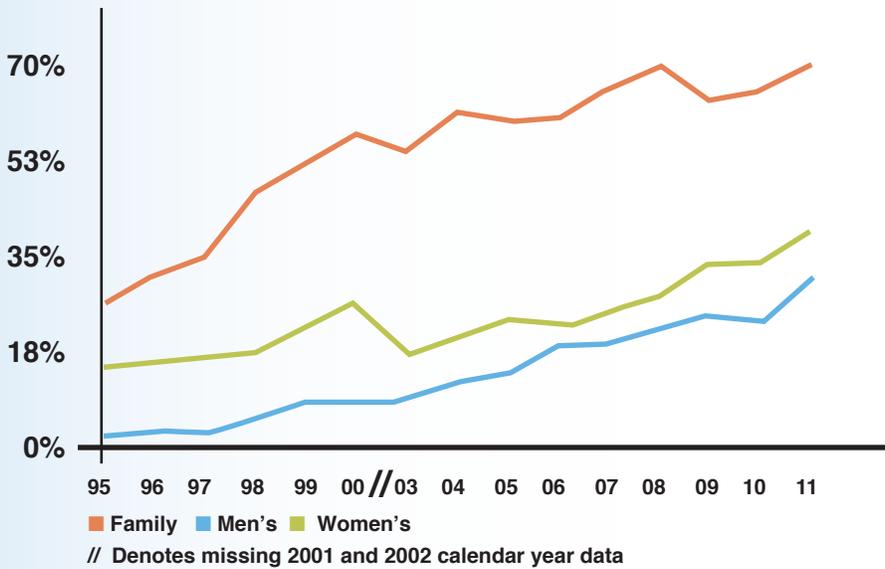
Average Household Income by Emergency Shelter System



Monthly Income

All populations had substantially less monthly income than the amount needed to rent a typical apartment in Columbus. In Franklin County, the Fair Market Rent for a two-bedroom unit is \$790/month.

Successful Housing Outcomes by Emergency Shelter System



Successful Housing Outcomes

All systems experienced increases in successful housing outcomes. The largest increase was in the men's system, by seven percentage points, followed by women with six percentage points. We are reporting the highest rates of success, since data collection started, this year.

Remarkably, 69 percent of family households exited emergency shelter to stable housing. The rate of successful exits for families has more than doubled since 1995.

communityshelterboard

Emergency Shelter Client Data 1995-2011

All Persons (men, women & children)	1995	1996	1997	1998	1999	2000 //	2003	2004	2005	2006	2007	2008	2009	2010	2011
Total Persons Served	8,890	8,764	9,414	8,893	7,275	7,513	7,437	7,766	7,609	7,374	7,672	7,145	6,939	7,467	8,368
Total Number of Households Served	6,116	6,052	6,461	6,309	5,638	5,540	5,648	6,000	5,814	5,662	5,750	5,320	5,355	5,446	6,243
Total Number of Children	2,456	2,392	2,623	2,269	1,444	1,724	1,576	1,552	1,578	1,497	1,697	1,583	1,427	1,745	1,826
Total Number of Adults	6,434	6,372	6,791	6,624	5,831	5,789	5,858	6,212	6,030	5,877	5,975	5,562	5,512	5,722	6,542
Percent Working (HOH) ¹	18%	21%	20%	21%	24%	26%	16%	15%	12%	16%	15%	11%	11%	13%	15%
Successful Outcomes (Households)	9%	11%	12%	14%	16%	18%	17%	20%	23%	25%	29%	31%	32%	29%	39%
Total Shelter Units ²	268,026	274,065	302,798	380,755	350,136	397,008	306,225	333,708	337,826	333,925	343,050	346,112	329,970	343,105	339,915

9

Families	1995	1996	1997	1998	1999	2000 //	2003	2004	2005	2006	2007	2008	2009	2010	2011
Families Served	1,168	1,098	1,217	974	612	740	698	696	678	706	794	785	746	854	955
Individuals in Families ³	3,942	3,810	4,170	3,558	2,249	2,713	2,487	2,462	2,473	2,418	2,716	2,610	2,330	2,875	3,080
Number of Adults	1,486	1,418	1,547	1,289	805	989	908	908	894	921	1,019	1,027	903	1,130	1,254
Number of Children	2,456	2,392	2,623	2,269	1,444	1,724	1,576	1,552	1,578	1,497	1,697	1,583	1,427	1,745	1,826
Average Family Size	3.4	3.5	3.4	3.7	3.7	3.7	3.6	3.5	3.6	3.4	3.4	3.3	3.1	3.4	3.2
Average Income	-----	-----	\$332	\$428	\$537	\$630	\$491	\$413	\$347	\$422	\$510	\$418	\$402	\$411	\$496
Percent Working (HOH) ¹	11%	15%	14%	20%	30%	33%	16%	16%	12%	21%	16%	19%	16%	16%	23%
Successful Outcomes	27%	32%	35%	46%	52%	57%	54%	61%	59%	60%	65%	69%	63%	65%	69%
Average Length of Stay (Days)	29	29	29	48	70	71	47	54	56	57	54	55	61	52	43
Total Shelter Units ²	117,709	114,656	124,619	183,903	163,551	189,856	115,976	133,550	138,851	139,855	148,980	142,072	124,856	133,566	123,493
Average Households Served per Night ⁴	95	89	100	136	121	144	102	104	101	110	118	118	120	105	104

¹ The percent working for 2003 through 2006 was based on employment status at intake.

² Shelter unit = one person sheltered for one night.

³ The number of adults plus number of children will not necessarily equal Individuals in Families. This is because the former categories are dependent upon an age calculation, which requires a valid date of birth.

⁴ The Family Shelter capacity was reduced starting with the 2nd half of the Year 2010 by transitioning Tier II units to Rapid Re-housing units. This transition added capacity to direct housing services.

// Denotes missing 2001 and 2002 calendar year data.

Men	1995	1996	1997	1998	1999	2000 //	2003	2004	2005	2006	2007	2008	2009	2010	2011
Men Served	4,013	3,995	4,281	4,414	4,167	3,869	3,881	4,144	3,935	3,693	3,544	3,452	3,489	3,443	3,962
Average Income	-----	-----	\$217	\$217	\$267	\$307	\$308	\$351	\$262	\$374	\$300	\$164	\$177	\$245	\$217
Percent Working	20%	23%	22%	21%	24%	27%	18%	17%	13%	17%	17%	10%	11%	14%	15%
Successful Outcomes ¹	3%	4%	4%	6%	9%	9%	10%	13%	15%	19%	20%	23%	25%	24%	31%
Average Length of Stay (Days)	30	33	34	36	36	43	41	40	41	42	46	48	49	55	50
Total Shelter Units	120,873	131,959	143,916	157,533	149,317	168,261	158,120	164,350	161,250	155,993	163,777	164,035	165,105	169,362	175,284
Average Served per Night	331	361	394	432	409	456	433	450	442	427	449	448	452	464	480

Women	1995	1996	1997	1998	1999	2000 //	2003	2004	2005	2006	2007	2008	2009	2010	2011
Women Served	935	959	963	921	859	931	1,069	1,160	1,201	1,263	1,234	1,083	1,120	1,149	1,326
Average Income	-----	-----	\$216	\$257	\$307	\$294	\$226	\$256	\$253	\$301	\$267	\$160	\$206	\$257	\$212
Percent Working	17%	18%	17%	20%	17%	15%	11%	9%	6%	8%	10%	7%	8%	11%	10%
Successful Outcomes	15%	16%	17%	18%	22%	26%	18%	20%	23%	23%	25%	28%	34%	34%	40%
Average Length of Stay (Days)	31	29	35	42	43	42	30	31	31	30	31	37	39	38	34
Total Shelter Units	29,444	27,450	34,263	39,319	37,268	38,891	32,129	35,808	37,725	38,077	38,112	40,005	40,009	40,177	41,027
Average Served per Night	81	75	94	108	102	107	88	98	103	104	104	109	110	110	112

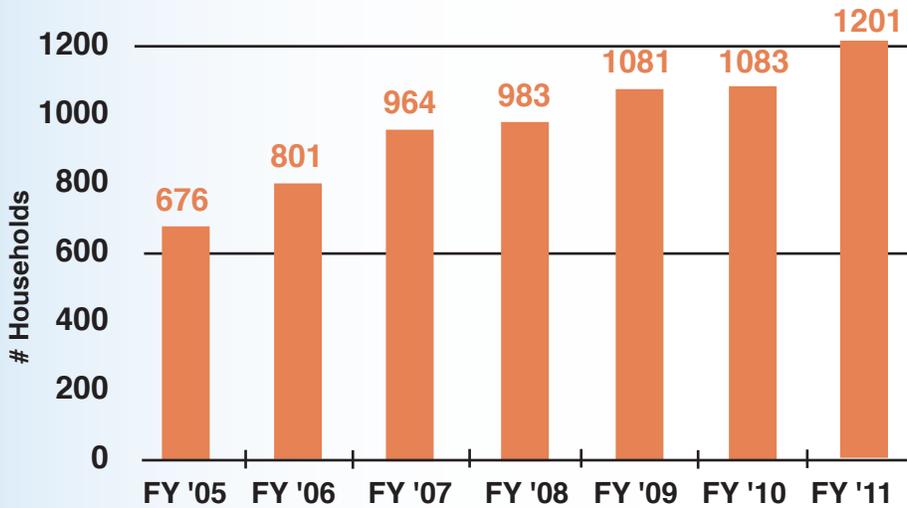
¹ Calendar Year 2005 housing outcomes data for the Faith Mission men's programs are not reliable; consequently, Faith Mission on 6th and Faith Mission on 8th have been excluded from the men's system calculations for successful outcomes.

// Denotes missing 2001 and 2002 calendar year data.

TRANSITION

The charts in this section focus on analysis across the seven most recent fiscal years within permanent supportive housing

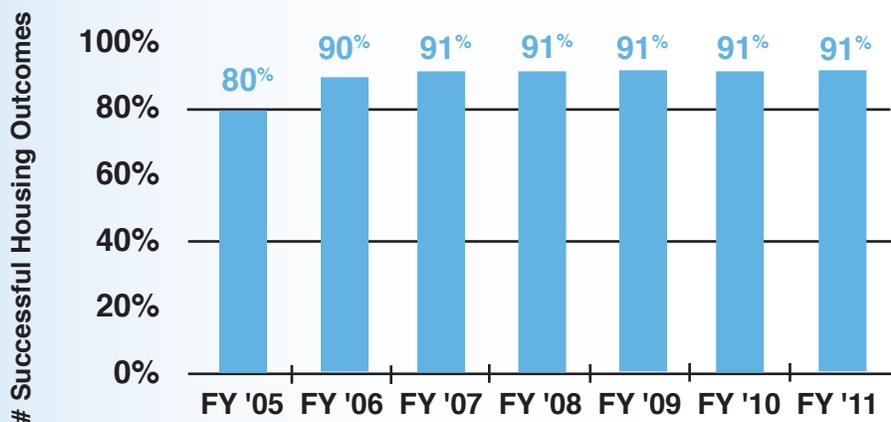
of Households Served



Number Served

The number of households served by Rebuilding Lives permanent supportive housing programs increased by 11 percent as a direct result of increased capacity. 12 percent of adults served by permanent supportive housing programs were veterans.

Successful Housing Outcomes



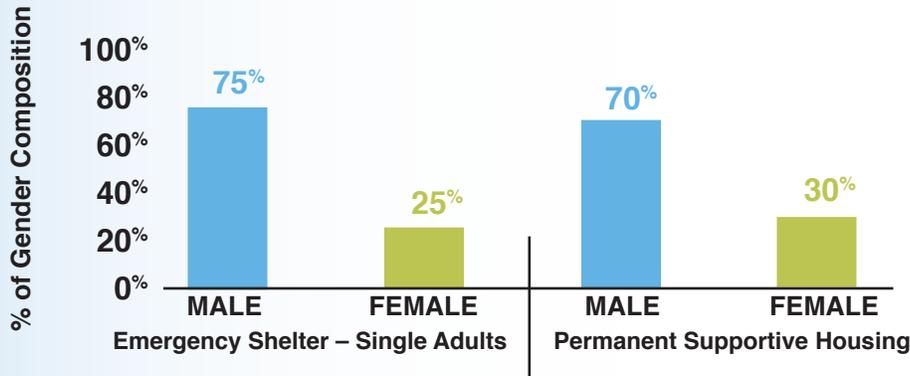
Successful Housing Outcomes

The rate of households that continue to stay in permanent supportive housing or move to other permanent housing options remained steady at 91 percent.

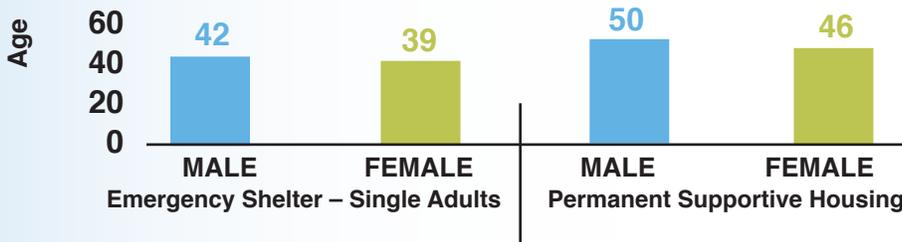
TRANSITION

The charts in this section focus on comparison between persons in permanent supportive housing and persons in emergency shelter for FY2011

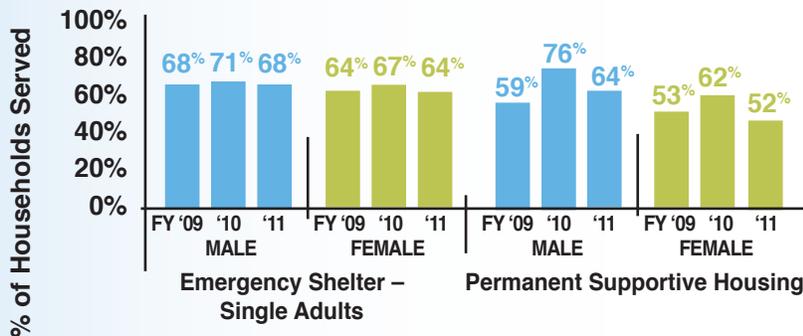
Gender Composition by System



Average Age by Gender



Percentage of Households Served with Zero Income At Entry by System



Age and Gender

Although very similar in race/ethnicity, permanent supportive housing tends to serve more females (30 percent) than the shelter population (25 percent). The permanent supportive housing group also tends to be older for both genders. From year to year we are noticing an aging of the population in supportive housing. For example, last year the average age for males was 47. Good population targeting focused on the most vulnerable homeless individuals, like the aging population, is important and is reflected through these numbers.

Monthly Income

Individuals with no income are more difficult to serve and stabilize in housing. Large numbers of households with no income supports are being served in both shelters and permanent supportive housing.

Rebuilding Lives Units Summary as of December 31, 2011

SUPPORTIVE HOUSING PROGRAM	UNITS DEVELOPED OR UNDER DEVELOPMENT		
	Rebuilding Lives	Other Populations	Total Units

Operational

Briggsdale Apartments, Community Housing Network	25	10	35
Cassady Avenue Apartments, Community Housing Network	10	–	10
Community ACT Housing, Community Housing Network	42	33	75
East Fifth Avenue Apartments, Community Housing Network	38	–	38
North 22nd Street Apartments, Community Housing Network	30	–	30
North High Street Apartments, Community Housing Network	33	3	36
Parsons Avenue Apartments, Community Housing Network	25	–	25
Rebuilding Lives PACT Team Initiative	108	–	108
Safe Haven Apartments, Community Housing Network ⁴	13	–	13
Leasing Supportive Housing, Community Housing Network	25	–	25
Scattered Site Apartments, Southeast ¹	90	–	90
Rebuilding Lives Leasing, Southeast	30	–	30
Southpoint Place, Community Housing Network	46	34	80
St. Clair Hotel, Community Housing Network	26	5	31
Sunshine Terrace, YMCA ²	75	120	195
The Commons at Buckingham, National Church Residences	75	25	100
The Commons at Chantry, Maryhaven/National Church Residences	50	50	100
The Commons at Grant, National Church Residences	50	50	100
The Commons at Livingston, National Church Residences	25	25	50
YMCA Supportive Housing ³	105	298	403
YWCA WINGS	69	33	102
Total	990	686	1,676

Future Opening Date – 2012 or later

The Commons at Third, National Church Residences	60	40	100
Inglewood Court, Community Housing Network	45	15	60
The Commons at Livingston, Phase II, National Church Residences	35	15	50
Total	140	70	210

Total Units	1,130	756	1,886
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¹ 15 units designated for Critical Access to Housing

² 10 units designated for Critical Access to Housing

³ 25 units designated for Critical Access to Housing

⁴ 3 units can house couples

Funding, Evaluation Ratings and Certification Status
FY2012 Funding, Evaluation Ratings & Certification Status

Partner Agency Contracts	FY2011 Contract Amount	FY2012 Contract Amount	Evaluation Rating	Certification Status
ACCESS				
Gladden Community House	41,160	41,160	High	Compliant
Gladden Community House - HPRP	19,200	4,566	HPRP-Not Rated	Compliant
Community Housing Network - HPRP	15,7160	46,312	HPRP-Not Rated	Compliant
Community Housing Network/ADAMH - HPRP	116,790	-	HPRP-Not Rated	Compliant
Communities in Schools	317,720	136,758	High	Compliant
Communities in Schools-Weinland Park Expansion	15,000	84,684	Not Rated	Compliant
Coordinate Emergency Aid - HPRP	67,022	-	N/A	N/A
Lutheran Social Services - Centralized Point of Access HPRP	269,792	452,588	HPRP-Not Rated	Compliant
Total Access	862,405	766,068		
CRISIS RESPONSE				
Homeless Families Foundation - Family Shelter	413,668	223,084	High	Compliant
Lutheran Social Services - Adult Shelters	1,350,171	1,350,171	Low	Compliant
Maryhaven - Engagement Center	256,010	256,010	Medium	Compliant
Maryhaven - Outreach	115,000	226,940	Low	Compliant
Southeast - Friends of the Homeless	1,043,243	1,043,243	High	Compliant
Volunteers of America - Family Shelter	55,351	27,676	High	Compliant
Volunteers of America - Men's Shelter	81,937	141,937	Medium	Compliant
YWCA - Family Center	1,103,170	1,103,170	Medium	Compliant
YWCA - Family Overflow	63,000	110,000	N/A	Compliant
Adult Shelter Overflow	362,681	537,000	N/A	Compliant
Total Crisis Response	4,844,231	5,019,231		
TRANSITION				
<u>Permanent Supportive Housing</u>				
Community Housing Network - E. 5th Ave.	58,459	58,459	High	Compliant
Community Housing Network - N. 22nd St.	55,001	31,520	High	Compliant
Community Housing Network - N. High St.	146,791	156,725	High	Compliant
Community Housing Network - Parsons Ave.	61,413	77,377	High	Compliant
Community Housing Network - Cassidy Ave.	49,098	40,699	High	Compliant
Community Housing Network - Community ACT	74,485	47,402	High	Compliant
Community Housing Network - RLPTI	40,940	74,005	Medium	Compliant
Community Housing Network - St. Clair	77,183	77,183	High	Compliant
Community Housing Network - Southpoint Place	60,000	60,000	High	Compliant
Community Housing Network - Leasing	21,853	1,714	New Program-Not Rated	Compliant
Maryhaven - Commons at Chantry	36,913	36,913	High	Compliant
National Church Residences - Commons at Buckingham	115,208	115,208	New Program-Not Rated	Compliant
National Church Residences - Commons at Grant	75,763	75,763	High	Compliant
National Church Residences - Commons at Livingston	-	60,561	New Program-Not Rated	New program
Southeast - Scattered Sites	532,961	317,797	High	Compliant
YMCA - Sunshine Terrace	373,579	373,579	High	Compliant
YMCA - 40 W. Long	466,045	466,045	High	Compliant
YWCA - WINGS	48,873	48,873	High	Compliant
<u>Direct Housing</u>				
Community Housing Network - HPRP	26,943	13,076	HPRP-Not Rated	Compliant
Community Housing Network - In Reach	-	70,000	New Program-Not Rated	Compliant
Community Shelter Board - Transition	792,793	741,093	High	Compliant
Homeless Families Foundation - Rolling Stock	120,097	341,931	High	Compliant
The Salvation Army - Direct Housing	162,975	162,975	High	Compliant
The Salvation Army - Job2Housing	119,786	179,506	High	Compliant
Volunteers of America - HPRP	114,999	167,159	HPRP-Not Rated	Compliant
Volunteers of America - Rolling Stock	112,379	140,055	High	Compliant
YMCA - Critical Access to Housing	-	37,458	N/A	Compliant
<u>Other</u>				
Concord Counseling	-	30,000	N/A	N/A
Housing Locator - HPRP	15,000	10,000	N/A	N/A
USHS Utilization Review/Move-Up Incentives	53,600	2,500	N/A	N/A
YWCA - SSI/SSDI Benefits Partnership	151,200	132,300	Medium	Compliant
Total Transition	3,964,337	4,177,876		
Total Recommended Funding	9,670,973	9,963,175		

Program Evaluation Ratings

For FY2011, Community Shelter Board evaluated all programs it funded and those under contract with the agency. Established performance standards were used for the evaluation. The chart below indicates the performance ratings of the 44 funded and non-funded programs in FY2011 compared to the previous fiscal years.

