



Annual Report 2010

Dear Friends and Supporters:

A human crisis is unfolding around us. Families and individuals devastated by job losses, layoffs, and property foreclosures are flooding emergency shelters. The new face of homelessness is a child, a former wage earner or a suburban neighbor.

For the first time since 2007, we are seeing an increase in the number of families and single adults accessing shelter.

The recession has challenged our community's core belief that no one should be without shelter for even one night. It is especially disheartening that people are waiting out housing crises in extreme living conditions at a time when the shelter system is performing well.

◀ In the family system, **67%** of households found stable housing – double the placements since 1995.

◀ The women's system achieved its highest level of successful housing outcomes, compared to the previous evaluation periods.

We must plan to open our doors to people who never thought they would need us; people struggling to make ends meet under the worst economic conditions in a generation.

The answer is not to build more shelters. Instead, our solution is two-fold: increase homelessness prevention and move people into stable housing more quickly.

While more resources are needed to continue implementing targeted solutions that are working, we thank those who have made ending homelessness a top priority. The Community Shelter Board is funded by the City of Columbus, the Franklin County Board of Commissioners, the United Way of Central Ohio, The Columbus Foundation, Nationwide, the U.S. Department of Housing and Urban Development, the State of Ohio, and other public and private donors.

We encourage you to read the stories in this report about the programs and services that keep our community focused on ending homelessness. By joining and continuing to support our efforts, you will help to restore balance and rebuild the lives of our dispirited neighbors.

Regards,



Patricia P. Cash
Chair, CSB Board of Trustees



Michelle Heritage Ward
Executive Director
Community Shelter Board

WHO WE ARE

The Community Shelter Board, established in 1986, is a public-private partnership that creates collaborations, innovates solutions and invests in quality programs in order to end homelessness in Columbus and Franklin County. The Community Shelter Board allocates over \$13 million annually to support homeless programs and services. Last year, these programs served more than 8,000 individuals. The Community Shelter Board is funded by the City of Columbus, the Franklin County Board of Commissioners, the United Way of Central Ohio, The Columbus Foundation, Nationwide, the U.S. Department of Housing and Urban Development, the State of Ohio and other public and private donors. CSB is governed by a 20-member Board of Trustees appointed by founding members.

“The Community Shelter Board is helping men, women, and sadly in some cases, entire families move to stable housing opportunities. The Rebuilding Lives Plan and its initiatives are national models with a proven track record of helping the most vulnerable in society. The Community Shelter Board is an asset to Columbus and this City Council looks forward to helping them advance their mission for years to come. When we invest in the Community Shelter Board, we are investing in a stronger Columbus.”

— Michael C. Mentel, President,
Columbus City Council

OUR APPROACH

As a single coordinating body, CSB brings together extensive and diverse organizations in Franklin County to collaborate and work together as a system rather than as a fragmented set of resources. CSB addresses homelessness through our broad based community plan called Rebuilding Lives. The Rebuilding Lives plan is a comprehensive and interrelated set of strategies to decrease the number of people who experience homelessness. The strategies are organized into four broad goals: access, crisis response, transition, and advocacy.

Exceptional Leadership Continues at Community Shelter Board



In April 2010, Michelle Heritage Ward was selected the new Executive Director of the Community Shelter Board.

Michelle continues exceptional leadership of CSB through her extensive experience in the non-profit sector, including her work as President/CEO of St. Vincent Family Center from 2001 to 2010, CEO of The Prevention Council of Central Ohio, the Director of Stevens House, Director of Volunteers of America Family Shelter, and Intake Supervisor of Fairfield County Children's Services. In addition to the mental health system, Michelle's experience

includes working in the alcohol and drug, homeless and children's protective systems.

Just this past summer, Michelle continued the effort to lead CSB as a model for our nation when she met with public and private leaders from Sacramento, Cincinnati, Des Moines and Calgary and Alberta, Canada who visited Columbus to learn more about the CSB model.

And in August, The National Alliance to End Homelessness called Columbus a pioneering community, because of CSB's work to quickly rehouse families by helping with housing search and landlord negotiation, providing rental assistance, and delivering home-based case management services.

Michelle is ensuring that CSB will be a leader in meeting the Federal Strategic Plan to Prevent and End Homelessness.

The vision of the Federal Plan is centered on the belief that no one should experience homelessness—no one should be without a safe, stable place to call home. The Plan is focused on four key goals:

- Finish the job of ending chronic homelessness in five years;
- Prevent and end homelessness among Veterans in five years;
- Prevent and end homelessness for families, youth, and children in ten years; and
- Set a path to ending all types of homelessness.

Michelle already has provided visible leadership in achieving community-wide homeless services and prevention objectives. She has embraced strategic planning and collaborative efforts, private-sector fundraising and resource development, effective governmental systems, and private-sector relationships.

Preventing Homelessness

“No matter how bad things get; do not give up; things will get better,” explained Eric English, a man who was recently on the brink of homelessness.

Eric once enjoyed a comfortable life, with a career in the construction industry, until the economy went bad and he was diagnosed with cancer. Eric was living with a relative while he was dealing with his cancer, but unfortunately the relative’s home went into foreclosure; and soon Eric did not have a place to live.



Eric is now living in a decent and affordable efficiency apartment on Columbus’ North side, thanks to Gladden Community House and their Single Adult Prevention Program, funded by CSB.

“After receiving treatment for cancer and being in the hospital and nursing homes for months, living in my own apartment has helped to turn my life around. A shelter or living on the street may have impeded my health outcome,” said Eric.

Gladden’s Single Adult Prevention Program provides emergency financial assistance and support to people who are at immediate risk of homelessness to help them maintain their housing or acquire new, decent, sustainable housing. Homelessness Prevention and Rapid Re-housing funds are

used to serve 10 – 15 households each month.

With assistance from Gladden, Eric was able to cover the financial gap between needing a place to live and the funds he was expected to receive from Social Security because of his disability. “The help

I received was essential; and I was able to keep my dignity and not be a burden on others,” said Eric.

“Gladden Community House’s program saved my life. As I fully recover, I want to do volunteer work for Gladden to be able to give something back,” Eric said with a smile.

CSB is also funding a prevention program for families at imminent risk of becoming homeless. The Stable Families program is run by Communities in Schools.

Reducing the Need for Emergency Shelter

Centralized Point of Access

“By referring people to the right service at the right time, we are reducing the number of people entering shelter and the number of days someone is in shelter and helping that person end the cycle of homelessness,” said Dave Davis, CSB Director of Programs and Planning. “That opens up a shelter bed for someone in a short-term emergency and reduces the need for overflow services.”

A Centralized Point of Access for homeless single adults was developed through an allocation of funds by the Community Shelter Board from the federal Homelessness Prevention and Rapid Re-Housing Program. The Rebuilding Lives plan, approved by community leaders in 2008, recommended a central access point to improve links to community resources and reduce the need for emergency shelter when other resources are available.

A similar system for families reduced family homelessness by 40 percent. Because of the effectiveness with the family system, the new centralized point of access for single adults was created. With more than 4,800 men and women entering the emergency shelter system each year, the program helps to reduce adult homelessness. It’s a front door to match people quickly and effectively with prevention, shelter, housing and other services, so they can get back on their feet.

Adults who are homeless or on the brink of losing their housing are able to request assistance in person or call a toll-free hotline, 1-888-4SHELTR (1-888-474-3587), 24 hours a day, every day of the year.

“Since leaving shelter, I feel more at peace and less stressed because I am on a new path in life.”

— Brandi White
Former Homeless Families Foundation client

Permanent Supportive Housing

“Everyone deserves a second chance. I am glad people had faith in me,” said Nicole Fox, a mother of two small children and a recovering alcoholic and drug addict.

According to Nicole, the lowest point in her life was when she was homeless, pregnant, addicted to crack and alcohol, and she hadn’t seen her daughter in six months. Wanting to be a healthy, sober mother for her daughter and soon-to-be delivered son, Nicole decided to make a break from her addiction and was admitted to Maryhaven, a partner agency of CSB.

After her treatment at Maryhaven, Community Housing Network prevented Nicole from becoming homeless by moving her into an apartment at Southpoint Place. Southpoint Place is a permanent supportive housing community for people disabled by mental illness, chemical dependence, or histories of homelessness. Southpoint offers residents supportive services to enable them to find work, maintain their treatment and recovery, and eventually give back to the community.



“The services, facilities and staff at Southpoint Place are amazing. Living here has helped me to rebuild my life. I may not have the best of everything, but I am a productive member of society,” said Nicole.

“I now have a stable home for my children, Mikila and Jayden, to grow up to be successful,” explained Nicole. “I know what is important now and I will never be homeless again.”

Nicole keeps herself busy by being an involved mother, while working full time at a local restaurant. Nicole has tested the waters about furthering her education by attending college to be a counselor to help others. Nicole said, “The possibilities are endless.”

Nicole volunteers whenever possible to speak to women about making a commitment to a sober, healthy lifestyle; a lifestyle for which Nicole is grateful every day.

During 2010, 75 additional Rebuilding Lives units were opened at the Commons at Buckingham and 30 units were opened as part of the Southeast, Inc. Scattered Site expansion.

Federal Funds Support Innovative Homelessness Prevention

Homelessness Prevention and Rapid Re-Housing Program (HPRP)

Under the American Recovery and Reinvestment Act of 2009 (Recovery Act), HUD has allocated \$1.5 billion to local and state governments for homelessness prevention. During 2010, 2011, and 2012, Columbus is to receive \$2,642,649 and Franklin County will receive \$746,920. The City and County have partnered with the Community Shelter Board in making these one-time funds available for prevention and rapid re-housing programs. CSB also received a formula allocation from the State of Ohio funds for our community, in the amount of \$1,039,400.

I recently visited the YWCA Family Center and was astonished to learn that the Family Center provides emergency shelter to 1,300 children. I met a few of them that day. They were doing what all kids everywhere do ... having fun, making a mess, and teasing their peers. The atmosphere at the Family Center is so warm and nurturing that you can almost forget that these children have suffered severe trauma. Each little girl and boy has lost a house, early school ties, and neighborhood buddies. I left the YWCA Family Center grateful for the dedication of its volunteers and staff... and grateful for the resiliency of children. When we support the Community Shelter Board, we give little boys and girls, and our brothers and sisters more than a house...we give them hope ... and the chance to heal.

— Michael G. Morris, President & Chief Executive
American Electric Power
2010 Together Rebuilding Lives

Local priorities for these funds are:

- Prevent as many people as possible from entering shelter.
- Maintain the momentum of the community's Rebuilding Lives Plan to end homelessness and maintain critical services.

Projects for HPRP funds include:

Centralized Point of Access
Rapid Re-Housing for single adults
Prevention for mental health populations
Prevention for single adults
Access to financial assistance for quick exit from shelter

A local Steering Committee including membership by City, County, and Community Shelter Board officials provides oversight of all HPRP activities. Funding allocations are recommended by the Steering Committee and considered by the Rebuilding Lives Funder Collaborative and the CSB Board of Trustees.

Helping Gain Housing Stability

Rapid Re-housing

Housing stability is the goal of Rapid Re-housing Programs, which provides temporary financial assistance and services to people who are already homeless to help them quickly move into housing. “Moving people out of shelter and into housing as quickly as possible makes sense. A stable housing solution is the best investment we can make,” said Michelle Heritage Ward, Executive Director of the Community Shelter Board.

Case management is essential to the success of the rapid re-housing effort. Case managers help with job searches, budgeting and linkages to other community resources to help individuals move from homelessness to stability.

Short-term rental and utility assistance is provided when necessary. Although rental assistance is available for up to a three month period, case management services may be provided for up to 6 months.



More than 1200 households received financial assistance from CSB to stabilize housing, at exit from emergency shelter.

When serving people with significant disabilities or with very limited income capacity, Rapid Re-housing programs coordinate with other community resources to ensure that participants are linked to ongoing assistance, such as housing vouchers, intensive case management, or assertive community treatment.

Federal stimulus dollars from the Homelessness Prevention and Rapid Re-Housing Program were allocated by CSB to provide these programs over a two year period starting in November 2010.

The Community Shelter Board's partner agencies, Volunteers of America of Greater Ohio and Community Housing Network are delivering the new rapid re-housing program for single adults.

In addition, The Salvation Army in Central Ohio, Volunteers of America of Greater Ohio, and Homeless Families Foundation provide rapid re-housing services for families experiencing homelessness.

ACCESS

Community resources are available to prevent or end homelessness.

Strategy: Coordinate Emergency Aid

Coordinate emergency aid from community-based assistance programs.

Convened by: United Way of Central Ohio and Franklin County Department of Job and Family Services

Outcome

Persons at risk of becoming homeless have access to better organized, coordinated, and leveraged emergency aid to help prevent homelessness.

Progress

- United Way of Central Ohio has committed funding for the project planning.
- The planning committee met several times and discussed what services to coordinate, the agencies with whom to partner and how to best create access to services.
- The team discussed the need for a common intake and assessment form and a “no wrong door” approach to access services.
- Stimulus funding (HPRP) has been set aside to cover the pilot development. In September 2010, the planning committee recommended the reallocation of these funds to CSB’s homelessness prevention program due to increased demand for emergency assistance and the need for more time to fully develop this pilot.
- The planning committee will continue its work in developing a coordinated emergency aid system.

Strategy: Increase Access to Benefits and Income

Provide immediate and systematic access to mainstream benefits and services for persons who are homeless and served by the homeless service system.

Convened by: Community Shelter Board

Outcome

Homeless persons have more income and better access to healthcare.

Progress

- Coalition on Housing and Homelessness in Ohio awarded CSB a grant for one Benefits Specialist to assist homeless individuals apply for benefits through the Ohio Benefit Bank. Program started July 1, 2009 and received renewal funding in July 2010 for an additional year.
- CSB received funding from UWCO for two additional Benefits Specialists, expansion started January 1, 2010.
- The YWCA implemented the pilot. The Benefits Specialists work across Franklin County with emergency shelter and newly admitted permanent supportive housing clients.
- The program served 163 households during the first 12 months of operation and 75 SSI/SSDI applications were submitted along with 65 applications for other public benefits.

The Community Shelter Board is reporting on the community's progress towards the implementation of the Rebuilding Lives plan strategies. The Rebuilding Lives plan was approved by the community in 2008 and the report card is an integral part of CSB's annual report.

ACCESS

Community resources are available to prevent or end homelessness.

Strategy: Employment

Coordinate and expand access to community-based employment assistance programs.

Convened by: Goodwill Columbus / Central Ohio Workforce Investment Corporation

Outcome

More homeless adults are employed and receive increased income. Improved access to community based vocational and educational programs. There is a real system to support staff working in homeless programs to help clients achieve greater economic independence.

Progress

- Goodwill Columbus secured funding for facilitation work of the Steering Committee formed to plan this strategy.
- Three meetings of the Steering Committee were held. The committee identified the need to get the community to prioritize the issue of employment for homeless and recently homeless. The mission is to promote the benefits of a homeless labor pool and galvanize the Central Ohio community's political will and resources for resulting employment opportunities.
- A core group was created to carry this mission forward. The core group reviewed best practice models and identified that Montgomery County, Ohio had a model that was of interest in evaluating for replication. Montgomery County has a community-wide approach to employment for people who are homeless via a specialized employment center.
- To continue the research and implementation of this strategy the core group identified as a next step the need for funding of this work.
- COWIC expressed interest in continuing the work as a convener of this strategy and use existing local resources for implementation.

“There is a greater risk in not solving homelessness, and we have made a tremendous impact to those who are homeless. In fact, 70% of those that have been engaged in supportive housing have gone on to take care of themselves in many ways. And that is a phenomenal record. And you know what, we can do better, and we will do better.”

— Mayor Michael B. Coleman, City of Columbus
2010 Together Rebuilding Lives

CRISIS RESPONSE

Prevent and resolve housing crises as quickly as possible.

Strategy: Single Point of Contact for Adult Shelter

Develop a single point of contact system, with stronger linkage to community resources, for adults experiencing a housing crisis.

Convened by: Community Shelter Board

Outcome

Fewer adults experience homelessness, easier access to resources for adults, reduced frustration for community trying to help homeless people, and increased efficiency for the sheltering system.

Progress

- Implementation of the Centralized Point of Access began in April 2010. Lutheran Social Services is the agency implementing this strategy.
- Stimulus funding (HPRP) is being used for the two and a half-year pilot program.
- During the first few months of its operation, the Centralized Point of Access diverted 17% of the contacts to other community resources thus preventing entry into emergency shelter.

Strategy: Collaborative Outreach System

Create a unified system to better respond to homeless persons who are not accessing shelter, including a coordinated call and dispatch system, common documentation, and shared outcomes for outreach programs.

Convened by: City of Columbus

Outcome

Improved access to resources for adults living on the streets, fewer adults experience long-term street homelessness, reduced frustration for community trying to help homeless people, and better deployment of outreach resources – less duplication of effort and greater coverage of Franklin county.

Progress

- Draft strategy plan was developed with input from several focus groups.
- The strategy has four agreed-upon objectives: develop a sustainable collaborative outreach model; develop a consistent, reliable outreach process; develop a follow-up process for recently housed clients and increase awareness and public responses to homelessness.
- 24/7 public internet site has been developed to receive information about sites that require outreach intervention. The address for this website is www.311.columbus.gov.
- The development of the collaborative pilot model is in progress. Several planning meetings of the entities providing outreach services in the community occurred during the year.

TRANSITION

Guide exits from homelessness to stable housing.

Strategy: Unified Supportive Housing System

Create a unified system for permanent supportive housing which includes centralized eligibility determination and placement, periodic review of tenant needs, and “move up” incentives to encourage tenants to be more independent.

Convened by: Community Shelter Board

Outcome

Fewer adults and families experience long-term homelessness. More units available, easier access to supportive housing for prospective tenants, one application process, better targeting of scarce housing resource. People with the greatest needs have priority for housing. There is a real system and flow to the supportive housing programs.

Progress

- The Unified Supportive Housing System (USHS) is being piloted in 3 different pilots prior to full implementation.
- Pilot #1, CHN Southpoint Place, with 80 units of supportive housing, was fully leased in April 2008. Evaluation is available at www.csb.org.
- Pilot #2, supportive housing providers – Maryhaven Commons at Chantry, YMCA 40 W Long Street and YWCA Wings - are participating in Pilot #2, the Move-Up Pilot, currently in implementation phase. The pilot helps tenants in supportive housing that are ready to move to more independent housing.
- Pilot #3, NCR Buckingham, with 100 units of supportive housing opened in the summer of 2010. USHS leased-up the project by the end of September 2010. A Client Vulnerability Assessment was piloted with this project with the intent to test a better way to prioritize the most in need for housing.
- USHS continues to manage vacancies at all the new supportive housing projects launched since 2008 and is offering this service to existing projects as well.
- USHS released a Client Documentation Toolkit for the homeless providers. The tool can be used to improve homeless individuals' access to housing and public benefits. The Client Documentation Toolkit can be found at www.csb.org.

“People should put their time and resources towards helping the homeless because it is not just helping that one person, you are also helping the larger community. The CSB funds services that help 950 men, women and children every day. As Franklin County Commissioners, we are incredibly proud to be a part of that, to be supportive of that effort.”

— John O’Grady, President
Franklin County Board of Commissioners
2010 Together Rebuilding Lives

TRANSITION

Guide exits from homelessness to stable housing.

Strategy: Increase Supportive Housing Units

Develop an additional 1,400 units of permanent supportive housing to reach a total inventory of 2,700 single adult/couple units.

Convened by: Community Shelter Board

Outcome

Fewer adults and families experience long-term homelessness as more units are available.

5 year unit goal = 240 units built for RL population and 520 units by master lease

Progress

- City of Columbus and Franklin County have each committed \$6 million for capital development.
- 30 units through master lease received HUD funding in 2009. Project was leased-up in the first half of 2010.
- 25 units through master lease received HUD funding in 2010. Project will be leased through 2011.
- Currently there are 130 RL units (new construction) in the pipeline.

“As the most far-reaching and ambitious plan to end homelessness in our history, this plan will both strengthen existing programs and forge new partnerships. Working together with Congress, state and local officials, faith-based and community organizations, and business and philanthropic leaders across our country, we will harness public and private resources to build on the innovations that have been demonstrated at the local level nationwide. No one should be without a safe, stable place to call home and today we unveil a plan that will put our nation on the path toward ending all types of homelessness.”

— Shaun Donovan, HUD Secretary and
United States Interagency Council on Homelessness Chair
On the release of *Opening Doors: Federal Strategic Plan to Prevent and End Homelessness*

TRANSITION

Guide exits from homelessness to stable housing.

Strategy: Provide Rent Subsidies for Single Adults

Develop longer-term rent subsidies for homeless single adults to meet annual need.

Convened by: Community Shelter Board

Outcome

Fewer adults experience long-term homelessness – more units are available, easier access to affordable housing for prospective tenants.

Progress

- A Rapid Re-Housing pilot program was implemented in November 2010, using stimulus funding (HPRP).
- Volunteers of America of Greater Ohio in collaboration with Community Housing Network is implementing the pilot.
- The goal is to rapidly re-house 200 homeless single adults living in emergency shelters or on the street, over approximately 20 months of funding availability. Each individual will be provided with up to 6 months of rental subsidy and associated case management services.

Strategy: Tier II Family Shelter Conversion

Transition Tier II shelter from a fixed unit approach to a flexible supply of housing with interim supports.

Convened by: Community Shelter Board

Outcome

Homeless families experience greater housing success and their children are more stable.

Progress

- The strategy is being piloted by Homeless Families Foundation and Volunteers of America of Greater Ohio.
- At full implementation, the entire inventory of the community's Tier II emergency shelter units for families will be converted to a rapid re-housing inventory. The transition will improve the stability of families exiting homelessness.
- Currently Homeless Families Foundation has 8 units out of their 46 unit capacity and Volunteers of America of Greater Ohio has 18 units out of their 24 unit capacity converted into this rapid re-housing model.
- CSB expects that the entire inventory of the Tier II shelter units will be converted to the rapid re-housing model by the end of calendar year 2011.



Permanent Supportive housing served 1189 individuals in 2010.

ADVOCACY

Leverage public policy to work toward ending homelessness.

Strategy: Affordable Housing Campaign

Launch a campaign for increased resources for affordable and supportive housing as well as rent subsidies for persons who are homeless or at risk of homelessness.

Convened by: City of Columbus

Outcome

Real progress toward ending homelessness.

Progress

- Phase 1 of the plan calls for a coalition to be formed to guide advocacy efforts.
- The kickoff meeting for the coalition to guide advocacy efforts will occur in early 2011.

Strategy: Re-entry Housing Advocacy – Incarcerated Populations

Advocate with other systems to improve and increase housing placements for people returning to the community from domestic violence shelter, institutional or residential settings.

Convened by: Corporation for Supportive Housing

Outcome

Persons served in institutional settings will have shorter lengths of stay, better housing outcomes, and less recidivism. The incidence of homelessness for this population will decrease.

Progress

- The Reentry Housing Collaborative was formed and has been working with the participation of 21 community stakeholders.
- With the Corporation for Supportive Housing’s (CSH) assistance, the Collaborative completed 7 months of learning with a successful one-day planning session which outlined the Collaborative’s recommendations for the community to reduce the number of incarcerated individuals ending up homeless.
- Under a contract with CSH, Community Research Partners (CRP) concluded a data matching of the emergency shelter records against the state prison system’s records and the Franklin County jails records to determine the extent of the overlap among the systems. CRP shared its findings with the Collaborative. A data match with the ADAMH system is currently in progress.
- CSH will draft the Collaborative’s report which will include the recommendations and the CRP report. A final report will be delivered to CSB, the Rebuilding Lives Funder Collaborative and the Franklin County Reentry Task Force by February 2011.

ADVOCACY

Leverage public policy to work toward ending homelessness.

Strategy: Re-entry Housing Advocacy – Mental Health Population

Advocate with other systems to improve and increase housing placements for people returning to the community from domestic violence shelter, institutional or residential settings.

Convened by: ADAMH

Outcome

Persons served in institutional settings will have shorter lengths of stay, better housing outcomes, and less recidivism. The incidence of homelessness for this population will decrease.

Progress

- In 2009, ADAMH convened a planning group and developed a three year pilot program using stimulus funding (HPRP) to “bridge” participants to Columbus Metropolitan Housing Authority (CMHA) subsidies.
- The goal of the program is to house 165 individuals who are at risk of homelessness at discharge from ADAMH residential programs treating individuals for mental health problems.
- In the first year of the program, 75 individuals who were at risk of homelessness when discharged from their residential program were housed through a collaborative effort with Community Housing Network.
- 18 of the 75 individuals housed converted to a CMHA subsidy, with the remaining waiting for a Section 8 voucher.

Strategy: Re-entry Housing Advocacy – Domestic Violence Populations

Advocate with other systems to improve and increase housing placements for people returning to the community from domestic violence shelter, institutional or residential settings.

Convened by: Community Shelter Board

Outcome

Persons served in institutional settings will have shorter lengths of stay, better housing outcomes, and less recidivism. The incidence of homelessness for this population will decrease.

Progress

- A collaborative planning team was formed for planning and implementation purposes.
- Implementation of a Rapid Re-Housing program for CHOICES clients is in works.
- CSB will partner with Catholic Social Services to provide rapid re-housing services for 25 families exiting CHOICES, on a pilot basis. The program is expected to be implemented in January 2011.

STATEMENTS OF
FINANCIAL POSITION

June 2010

ASSETS

Cash	\$1,171,648
Grants receivable	1,480,981
Pledges receivable, net	225,768
Investments	276,740
Advances and other assets	93,837
Property and equipment, net	51,275
Beneficial interest in assets held by foundation	872,697
TOTAL ASSETS	\$4,172,946

LIABILITIES AND NET ASSETS

LIABILITIES:	
Accounts payable	\$22,651
Accrued payroll and related liabilities	175,694
Grants payable	483,881
Deferred revenue	81,570
Total Liabilities	\$763,796
NET ASSETS:	
Unrestricted	\$2,267,231
Temporarily restricted	1,141,919
Total net assets	\$3,409,150
TOTAL LIABILITIES AND NET ASSETS	\$4,172,946

STATEMENTS OF
ACTIVITIES AND CHANGES
IN NET ASSETS

For the year ended June 30, 2010

REVENUES

GOVERNMENTAL:	
City of Columbus	\$3,542,005
Franklin County	3,395,870
State of Ohio	1,001,225
Housing and Urban Development	201,699
NON-GOVERNMENTAL AND OTHER:	
Contributions	1,021,550
United Way	1,143,482
Investment income	161,846
In-kind contributions	63,842
Satisfaction of donor restrictions	529,222
TOTAL REVENUES	\$11,060,741

EXPENSES

Grants and direct assistance	\$9,059,340
Personnel	1,431,741
Project support	280,804
In-kind expenses	63,842
Other administrative	362,828
TOTAL EXPENSES	\$11,198,555
Change in unrestricted net assets	(137,814)

CHANGES IN TEMPORARILY
RESTRICTED NET ASSETS

United Way and other contributions	\$1,037,235
Satisfaction of donor restrictions	(529,222)
Increase in temporarily restricted net assets	508,013
Increase in total net assets	370,199
Net assets - beginning of year	\$3,038,951
Net assets - end of year	\$3,409,150

NOTES IN FINANCIAL STATEMENTS

Financial Statement Presentation

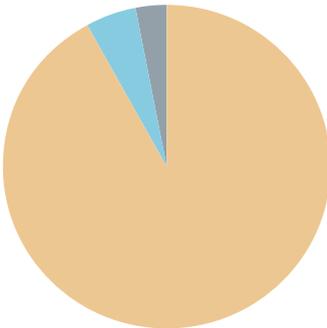
Unrestricted net assets are neither permanently nor temporarily restricted by donor-imposed stipulations and are available for use in the Community Shelter Board's (CSB) ongoing operations. Temporarily restricted net assets are limited to use by donor-imposed stipulations that either expire by the passage of time or can be fulfilled and removed by action of the Board of Trustees pursuant to those stipulations. Contributions are recognized as revenue in the period the commitment or payment is first received. Conditional contributions are not recognized until the conditions are substantially met.

Funds Held by The Columbus Foundation, Inc.

The Community Shelter Board is required, by Statement of Financial Accounting Standard No. 136, to recognize assets that are held by another organization on CSB's behalf. CSB has transferred assets to a fund held at The Columbus Foundation. These assets are included in CSB's financial statements at their fair value.

For a copy of the full audited financial statements, contact Chris Kloss, development and communications administrator, 614.221.9195, Ext. 113.

Major funders of the Community Shelter Board include the City of Columbus, The Columbus Foundation, the Franklin County Board of Commissioners, Nationwide, the State of Ohio, and the United Way of Central Ohio.



CSB EXPENSE ALLOCATION FY 2010

■ Programs 92%	\$ 10,283,862
■ Administration 5%	550,835
■ Fundraising 3%	363,858
\$ 11,198,555	

CSB is a responsible steward of the public's dollars, spending 92% of its budget on programs to help end homelessness.

TOGETHER REBUILDING LIVES

The Community Shelter Board's 16th Annual Celebration, Together Rebuilding Lives hosted more than 770 guests on June 2, 2010. Attendees were energized by the stories of formerly homeless individuals who through the help of innovative programs, Homelessness Prevention and Job2Housing, now have a safe place to call home.



Pictured left to right: Gail G. Thomas, Nancy Jeffrey, Reverend Leon Troy, and Mary Lazarus



Pictured left to right: Angela Pace, Hope Thompson, Kennoris Thompson, and Mechelle Grant

Thanks to the work and support of Presenting Sponsor, American Electric Power and Co-Presenting Sponsor, Columbia Gas of Ohio, Together Rebuilding Lives recognized over \$1.2 million in cash and in-kind support from local businesses, foundations, and individual donors. The funds raised help to support the work of the Community Shelter Board and its partner agencies.

“Innovation is the difference between just making sure that a person has a bed, and a blanket, and a roof over their heads versus making sure that each individual has permanent housing.”

— Janet Jackson, President, United Way of Central Ohio
2010 Together Rebuilding Lives

2010 MEL SCHOTTENSTEIN LEADERSHIP AWARD

Barbara Poppe was awarded the prestigious 2010 Mel Schottenstein Leadership Award for her leadership and dedicated work to help ensure that everyone in our community has access to quality housing services. The annual award recognizes individuals or organizations who have a deep and far-reaching impact; have demonstrated commitment, caring, innovation and leadership in the battle against homelessness; and have demonstrated a vision of a better tomorrow for all people.

In her 14 years as the executive director, Barbara made the Community Shelter Board a national model. Under her leadership, CSB developed Rebuilding Lives, a strategy for addressing long-term solutions to homelessness. Rebuilding Lives has reduced the use of family shelters and helped thousands of people move into safe, supportive homes. In late 2009, Barbara left CSB to accept a federal appointment to direct the United States Interagency Council on Homelessness, where she is leading America's national response to homelessness.

2011 TOGETHER REBUILDING LIVES

We welcome Grange Insurance as the Presenting Sponsor and look forward to seeing you on **Tuesday, June 07, 2011, at the Greater Columbus Convention Center.**

Board of Trustees

Barbara H. Benham
Darnita M. Bradley
Colleen M. Buzza
Patricia P. Cash, Chair
Tiffany M. Crosby
James D. Curphey, Past Chair
Douglas A. Herron
Chad A. Jester, Vice Chair
Bradley Kastan
Hal Keller
Mary Lou Langenhop
Charles E. Lucius
Jeffrey R. Lyttle, Secretary
Teresa McWain
Timothy T. Miller
Andy Rose
Greta J. Russell, Treasurer
Mark C. Russell, Vice Chair
Jonathan J. Sadler
Douglas L. Williams

Advisory Council

Matthew D. Habash
Mark Huddy
Nancy Jeffrey
Floyd V. Jones
Holly S. Kastan
Cynthia Lazarus
Robert Lazarus, Jr.
Thomas B. Ridgley
Stephen A. Rish
Gail Gregory Thomas
Reverend Leon Troy

Sponsoring Organizations

City of Columbus
Franklin County Board of
Commissioners
United Way of Central Ohio
The Columbus Foundation

Rebuilding Lives Funder Collaborative Members

Affordable Housing Trust Corporation of Columbus /
Franklin County, Steven Gladman
The Alcohol, Drug and Mental Health Board of Franklin County,
David Royer
Central Ohio Workforce Investment Corporation,
Suzanne Coleman-Tolbert
City of Columbus Administration, Kim Stands
Columbus City Council, Charleta B. Tavares
The Columbus Foundation, Emily Savors
Columbus Public Health, Teresa Long
Columbus Mayor's Office, Erika Clark Jones
Columbus Medical Association Foundation, Phil Cass
Columbus Metropolitan Housing Authority, Charles D. Hillman
Community Shelter Board, Board of Trustees, Jeffrey R. Lyttle
Corporation for Supportive Housing, Sally Luken
Franklin County Administration, James R. Schimmer
Franklin County Board of Developmental Disabilities, Jed Morison
Franklin County Children Services, Eric Fenner
Franklin County Department of Job and Family Services,
David E. Migliore
Franklin County Office on Aging, Antonia M. Carroll
Mid-Ohio Regional Planning Commission, Kathy Werkmeister
Ohio Capital Corporation for Housing, Hal Keller
Osteopathic Heritage Foundations, Terri Donlin Huesman
United Way of Central Ohio, Janet E. Jackson
Veterans Administration, John Glacken
Veteran's Service Commission, Douglas Lay
Chairperson, Michelle Heritage Ward, Community Shelter Board

Partner Agencies

Amethyst, Inc.
Catholic Social Services
CATF
Communities in Schools
Community Housing Network, Inc.
Gladden Community House
The Homeless Families Foundation
Huckleberry House
Lutheran Social Services of Central Ohio / Faith Mission
Maryhaven
National Church Residences
Southeast, Inc. / Friends of the Homeless
The Salvation Army in Central Ohio
Volunteers of America of Greater Ohio
YMCA of Central Ohio
YWCA Columbus

2010 DONORS

Corporate Superstars

\$50,000 and above

American Electric Power
The Columbus Foundation
Fannie Mae
Grange Insurance
JPMorgan Chase Foundation
Limited Brands
Nationwide Insurance Foundation
Osteopathic Heritage Foundations

Major Corporate Sponsors

\$25,000 and above

Cardinal Health
Columbia Gas of Ohio
The Harry C. Moores Foundation
Huntington Bank
Mills James
Ohio Capital Corporation for Housing
PNC Foundation
Schottenstein, Zox & Dunn Co., LPA
The Walter and Marian English Foundation
Worthington Industries

Corporate Sponsors

\$10,000 and above

Alliance Data
Battelle
Butler Family Fund
The Catholic Diocese of Columbus (in part through
the Angelo George Fund of The Catholic Foundation)
CSX Transportation
Ingram-White Castle Foundation
L.A. Venneri, Inc.
M/I Homes Foundation
NetJets, Inc.
Schottenstein Stores Corporation

Leadership Society

\$10,000 and above

Hattie and Robert Lazarus Fund
Nancy and Tad Jeffrey

Pacesetters

\$5,000 and above

Big Lots Stores, Inc.
Columbus Jewish Foundation
Crane Group Co.
Dick Greer Builders
Hexion Chemical, Inc.
Honda of America Mfg., Inc.
Nationwide Children's Hospital
The Pizzuti Companies
Porter, Wright, Morris & Arthur LLP
Safelite Group

Benefactors

\$2,500 and above

Anonymous
Bob Evans Farms
Franklin County Residential Services, Inc.
Giant Eagle Foundation
Glimcher
Kegler, Brown, Hill & Ritter Co. LPA
Mount Carmel Health System
Plante & Moran, PLLC
The Robert Weiler Company
Thompson Hine LLP
Vorys, Sater, Seymour & Pease LLP
Wolfe Associates

Investors

\$1,000 and above

Bricker & Eckler, LLP
Columbus Medical Association Foundation
Covidien
Diamond Hill Investments Foundation
Ernst & Young, LLP
Fifth Third Bank
The Fritsche Corporation
Greek Orthodox Church
IGS Energy, Inc.
KeyBank Foundation
Miller Pipeline Corporation
Ohio Housing Finance Agency
The Ohio State University Medical Center
OhioHealth
RSM McGladrey
Safe Auto Insurance Company
Squire, Sanders & Dempsey L.L.P.
Standley Law Group LLP
State Auto Insurance Companies
Verizon
Wallick Construction Company

2010 DONORS

Leadership Society

\$1,000 and above

Anonymous
Arthur E. Shepard Family Fund
Jenni and David Belford
Darnita Bradley
Colleen M. Buzza
Julia M. Campbell
Charles Barton Weaver Trust Fund
Tiffany M. and Dana Crosby
Mr. and Mrs. James D. Curphey
Ari and Ann Deshe
Joyce Edelman
Karen Eisenbach and Danny Yee
Jerry Friedman
Steven D. Gladman
DeeDee and Herb Glimcher
Dana B. Herreid
Michelle Heritage Ward
Douglas A. Herron
Patricia Isaacson
Debbie and Chad Jester
Jon Sadler Home Loan Group
Mary and Floyd Jones
Mr. and Mrs. Frank Kass
Holly and Brad Kastan
Mary and Tom Katzenmeyer
Hal Keller and Laurie Kaps-Keller
Melissa Kempf
Thomas Kiesel
Sarah and Jim Klingbeil
Lucy and Paul Koehler
Mary Lou Langenhop and Mark Hartford
Mary and Robert Lazarus
Mr. and Mrs. Jeffrey Lyttle
M. Jameson Crane and Timothy Miller Fund
Will and Natalie Matt
Teresa McWain
Mark Milligan
Bruce and Elaine Myers
Nacht Hilbrands Rackoff Families Fund
Tracie Ransom
Mr. and Mrs. Neil K. Rector
Robert C. Echele Charitable Fund I
Robert C. Echele Charitable Fund II
Greta J. Russell
Mark C. and Lori S. Russell
Michael D. Saad
Amy Schottenstein and Justin Magaram
Lenore Schottenstein
Linda Siefkas
Robert D. Simkins
Mr. and Mrs. Martin Stahl
Mr. and Mrs. Timothy P. Stehle
Thomas R. Gross Family Foundation
Jon D. Welty
Charlotte and Richard Witkind Fund
William P. Tracy Fund
Douglas L. Williams
Natalie and William Wright

Friends

\$275 and above

Able Roofing
The Affordable Housing Trust for Columbus &
Franklin County
Brady Ware
Barbara K. Brandt
Janet Bridges
Chester, Willcox & Saxbe LLP
Ana Dan
Steven and Karen Frame
Robert F. and Sylvia L. Goldberg
Grubers' Columbus Agency, Inc.
Andrea and Shawn Hufstедler
Jacquelin and Arthur J. Isaac, Jr. Fund
Dr. Rosemary O. Joyce
Mr. and Mrs. James J. Keller
John and Catherine Chapin Kobacker
Lexie and Trip Lazarus
John McDonald and Patricia Arnett McDonald
MEDCO
Messer Construction Co.
Priscilla Moot
National Affordable Housing Trust
National Church Residences
NiSource Charitable Foundation
Plaza Properties, Inc.
Plumbers & Pipefitters Local 189
Barbara Poppe and Bill Faith
Public Service Consulting, Inc.
Ruscilli Construction Company
Julie and Yoaz Saar
Schneider Downs & Company, Inc.
Sequent
Constance Smith
Matt White



Shelters served 7,094
individuals, out of which
1,522 were children.

Mission

The Community Shelter Board works to end homelessness through collaborations, innovative solutions, and investments in quality programs.

Goals

Access: People at imminent risk of homelessness are linked to community resources.

Crisis Response: People experiencing homelessness receive assistance to address their immediate housing crisis.

Transition: People experiencing homelessness transition from crisis to stability.

Advocacy: Resources and public policy support solutions to end homelessness.



111 liberty street suite 150
columbus ohio 43215

614 221 9195 / main
614 221 9199 / fax
www.csb.org